

### Cabinet for Health and Family Services

# Department for Medicaid Services

Records Retention Schedule

Prepared by the State Records Branch
Archives and Records Management Division
Approved by the State Libraries, Archives, and Records Commission



This records retention schedule governs retention and disposal of records created, used, and maintained by this agency. Government records in Kentucky can only be disposed of with the approval of the State Libraries, Archives, and Records Commission (the Commission). If records do not appear on a Commission-approved records retention schedule, agencies should not destroy those records. This agency-specific schedule was drafted by agency personnel and Archives and Records Management Division staff and reviewed and approved by the Commission. This schedule provides the legal authority for this agency to destroy the records listed, after the appropriate retention periods have passed.

Agency personnel should use this agency-specific schedule in combination with the *General Schedule for State Agencies (General Schedule)*, also approved by the Commission. The *General Schedule* applies to records that are created, used, and maintained by staff at all or most state agencies. Agency-specific retention schedules are used only by specific agencies and apply to records that are created only by a particular state agency, or to records that a state agency is required to retain longer than the approved time period on the *General Schedule*. The *General Schedule* and agency-specific retention schedule should cover all records for this agency.

This retention schedule applies to state agency records and information regardless of how it is created or stored. For example, information created and sent using e-mail is as much a public record as materials created or maintained in paper. Kentucky law defines public records, in part, as "documentary materials, regardless of physical form or characteristics, which are prepared, owned, used, in the possession of or retained by a public agency" (KRS 171.410[1]). This means that records management standards and principles apply to all forms of recorded information, from creation to final disposition, regardless of the medium. Records retention scheduling is important in developing, using, and managing computer systems and other electronic devices. Records management practices encourage cost-effective use of electronic media through accurate retention scheduling and legal destruction of records.

All state government employees are responsible for maintaining records according to the retention schedule, whether those records are stored electronically or in paper. Information must be accessible to the appropriate parties until all legal, fiscal, and administrative retention periods are met, regardless of the records storage medium.

#### **Audits and Legal Action**

Agency records may be subject to fiscal, compliance or procedural audit. If an agency should maintain records longer than the approved retention period, as may be the case with some federal audits, then all affected records should be retained until the audit has been completed and the retention period met. In no case should records that are subject to audit be destroyed until the audit has been completed and retention periods met, or the records have been officially exempt from any audit requirements.

Records may also be involved in legal or investigative actions, such as lawsuits, administrative hearings, or open records matters. These records must be retained at least until all legal or investigative matters have concluded, regardless of retention period. This includes all appeals of lawsuits.

#### Vital Records

Vital records are essential to the continued functioning of an agency during and after an emergency. Vital records are also essential to the protection of the rights and interests of an

agency and of the individuals for whose rights and interests it has a responsibility. Vital records are identified in the retention schedule with a (V).

#### **Confidential Records**

While all records created, used, and maintained by government agency personnel are public records, not all of those records are open to public inspection. Whether a record is open to public inspection is determined by the state's Open Records laws and other relevant state or federal statutes and regulations. Restriction of public inspection of confidential records may apply to the whole record or only to certain information contained in the record.

Kentucky's public records are considered open for public inspection unless there is some specific law or regulation that exempts them. Agency personnel who believe certain records are confidential should submit a citation from Kentucky Revised Statutes, Administrative Regulations, Code of Federal Regulations, or similar authority. **State agency heads have the responsibility to know all the appropriate confidentiality laws, statutes and regulations that apply to the records maintained by their agency and to see that those laws are enforced**. Even though a record series may or may not be marked confidential on a retention schedule, contradictory laws or regulations that are passed after the schedule has been approved must be honored.

#### **Copies of Records**

Agency personnel often make copies of records for internal use or reference purposes. Agencies should designate one copy as the official copy and make sure it is retained according to the records retention schedule. Agencies can destroy all other copies when no longer useful.

#### **Updating the Retention Schedule**

Per 725 KAR 1:010, the head of each state government agency is required to designate a member of his or her staff to serves as a records officer. The agency records officer represents that agency in its records-related work with the Archives and Records Management Division. The agency records officer is responsible for assisting the Archives and Records Management Division in drafting a records retention schedule, and in finding any schedule updates to bring before the Commission. The retention schedule should be reviewed on a regular basis to suggest appropriate changes to the Commission.

#### **Department for Medicaid Services**

The Department for Medicaid Services, Cabinet for Health and Family Services, was created pursuant to KRS 194.030 (7). It administers the Kentucky Medical Assistance Program under the legal authority of Title XIX of the Social Security Act and KRS 205.520, which provides coverage for preventive and remedial medical care not otherwise available to financially indigent and medically indigent persons, within the state's funding limitations and eligibility requirements. A total of 28 health services are covered by Medicaid, including hospital inpatient care, physician services, pharmacy services and skilled nursing and intermediate care services.

### RECORDS RETENTION SCHEDULE

### Signature Page

| Cabinet for Health Services                        | June 1.991  |
|--|---|
| Agency   | Schedule Date   |
| Department for Medicaid Services                   | June 26, 2003   |
| Unit   | Change Date   |
|  | 4/24/03  Date Approved by Commission  *********************************** |
| The undersigned approve of the following Records R | etention Schedule or Change:  |
| Mike Robinsi                                       | 6-16-03   |
| Agency Head  | Date of Approval  |
| L Phil Bolhins                                     | 6/12/03   |
| Agency Records Officer                             | Date of Approval  |
| Milding  | 6/20703   |
| State Archivist and Records Administrator          | Date of Approval  |
| Director, Public Records Division                  | 6/26/03   |
| Chairman, State Archives and Records Commission    | Date of Approval  |
| The undersigned Public Records Division staff hav  |   |
| disposition as shown:                              |   |
| Wearing Mases                                      | 6/25/03   |
| Records Analyst/Regional Administrator             | Date of Approval  |
| In Inil  | 6/25/03   |
| Appraisal Archivist                                | Date of Approval  |
| rlean Meses  | 6/25/03   |
| State/Local Records Branch Manager                 | Date of Approval  |
| ***********  | **************  |
| The determination as set forth meets with my appro | oval.   |
| Michael Buin Lykins                                | 10/26/03  |
| Auditor of Public Accounts                         | Date of Approval  |

Schedule Date: 06/13/1991

# STATE ARCHIVES AND RECORDS COMMISSION Archives and Records Management Division Kentucky Department for Libraries and Archives

## STATE AGENCY RECORDS RETENTION SCHEDULE

Health and Family Services, Cabinet for Medicaid Services

Record Group Number 1445

| Serie | Records Title s and Description   | Function and Use  |
|-------|---|---|
| 03454 | Annual Medical<br>Payment Listing -<br>(1099 Report) (MMIS<br>Printout)   | This series documents paid Medicaid claims to providers (doctors' offices, clinics) that have been recorded over a year's time. Each January, Electronic Data System (EDS), a private vendor, creates and forwards an Annual Medical Payment Listing to Medicaid Services. A copy of portions of this report is sent to each individual provider (in the same manner as W2's are submitted to taxpayers). It is retained primarily for the purpose of making information available to providers and to the Office of the Attorney General, Medicaid Fraud Division, for its use in casework. NOTE: EDS receives the Vendor Claim Form (04008) from the provider, who becomes eligible to provide Medicaid services by making application and receiving a Provider number from the Department. EDS inputs the information received. The Department has access to the information from a Telex mini-computer, but is not able to manipulate it.   |
|       | Access Restrictions   | None  |
|       | Contents  | Series contains: Year reporting; provider name and number; provider's address; yearly amount paid   |
| Re    | tention and Disposition   | Retain in Agency five (5) years; then transfer to the State Records Center for five (5) years; destroy. Total retention is ten (10) years.  |
| 03638 | Contract Monitoring<br>and Claim Processing<br>Assessment Systems<br>File | This series documents and identifies deficiencies in the claims processing activities of the Fiscal Agent Branch. The branch is required to review a sampling of all adjudicated claims from the previous month and examines and evaluates the accuracy of the Department's claims processing and payments. The contents of this file are copies of the Vendor Claim Form (and all attachments) (04008) and recipient histories, etc. The series represents a new file created from information that already exists. The file aids in correcting deficiencies and audits. Auditors use the file to complete an audit, and will also make use of other agency records not included in the claims processing assessment system file.  |
|       | Access Restrictions   | KRS 205.175   |
|       | Contents  | Series contains: Provider financial reports-check amounts, month-to-date summary, adjustments, paid/denied claims, returns provider cash report, claims reports and analysis of adjudicated claims; discrepancy report form, design change request forms, copy of statement of payments, paid in full report; sample documentation - claims, recipient and provider eligibility, recipient histories, pricing files; data collected includes: name, address, birth date, social security number, identification number, county code, race, Medicaid history, provider name and number, services rendered by provider, dates of service, provider check amounts, discrepancies, provider financial transactions (payments, funds recouped, payouts, adjustments, refunds)  |
| Re    | tention and Disposition   | Retain in Agency two (2) years; transfer to the State Records Center for three (3) years. Destroy after audit. Total retention is five (5) years.   |
| 03999 | Kentucky<br>Medicaid/Title XIX<br>State Plan File                         | This series documents the types of services covered, income and resource standards, eligibility requirements and reimbursement methodologies for each type of service. In accordance with federal regulations governing a state's operation of a Medicaid (Title XIX) Program, Kentucky must submit to the Health Care Financing Administration (HCFA) regional office (Atlanta, GA) a Medicaid State Plan. The Department for Medicaid Services has the responsibility for the operation of Kentucky's Medicaid program. The Department must keep current state plans and correspondence with the appropriate plan submittal forms, with pages being changed, and all obsolete plan pages in a filing manner where previous pages or forms can be reviewed. The regional HCFA office randomly conducts a state plan process review to verify that the state is in compliance. The Medicaid State Plan is changing constantly due to federal regulations, laws, policy issuances, or the state changing its options relating to reimbursement or services. The HCFA office may approve, disapprove or change submitted proposals by the state office. Because of lawsuits, audits or legislative requests, the Department must be able to re-create the state plan as it existed at specific dates. |
|       | Access Restrictions   | None  |
|       | Contents  | Series contains: State Plan transmittal submittal form; correspondence related to the submittal; current pre-print pages; obsolete pages; data submitted as backup; text related to (new) federal regulations/state regulations; cost reports; services to be rendered; new drugs added, others no longer allowed; eligibility requirements; contract negotiations/systems monitoring   |
| Re    | tention and Disposition   | Retain permanently in agency.   |

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## STATE AGENCY RECORDS RETENTION SCHEDULE

Health and Family Services, Cabinet for Medicaid Services

Record Group Number 1445

|       | Records Title   |  |
|-------|---|--|
| Serie | s and Description   | Function and Use   |
| 04000 | Medicaid Management<br>Information System<br>(MMIS) - (Electronic)<br>(V) | This series documents the automated information, storage, retrieval, and claims processing system used to process medical claims accurately and timely and to provide data for most aspects of administering the Kentucky medical assistance program. Federal financial participation requires the operation of this system by states. Through this system, providers of medical services are reimbursed in accordance with the established policy for the services received by recipients. The operation and maintenance of the system is procured through competitive bid through the combined efforts of the Department, the Governor's Office for Technology and the Finance and Administration Cabinet.   |
|       | <b>Access Restrictions</b>  | KRS 205.175  |
|       | Contents  | Series contains: Names of recipients/providers; recipient/provider Medicaid identification numbers; claim information regarding services rendered, tests, or pharmaceutical needs required; costs of services; amounts of medication prescribed; patient histories; recipient third party/insurance information  |
| Re    | etention and Disposition  | Delete audited files after five (5) years  |
| 04001 | Medicaid Provider<br>File (V)   | This series documents the approval by the Department to allow a provider to serve in that capacity. It serves as a history of the activities of the provider (agreements, correspondence, appeals, federal tax identification numbers, licenses). Medical service providers must be licensed and/or certified by the appropriate agency (Board of Medical Licensure, Board of Nursing). The series also includes non-emergency transportation providers. This means that any licensed driver that transports a patient to and from a treatment may be reimbursed as a provider through the Medicaid program. There are some providers who see few, if any, Medicaid patients, but remain eligible, as well as providers who no longer participate as a provider, but have outstanding claims being processed (i.e., submitted improperly). |
|       | <b>Access Restrictions</b>  | KRS 205.175  |
|       | Contents  | Series contains: Enrollment agreements (contracts, information sheets, copies of licenses); correspondence; hospice forms regarding patient information, hospital, drug-related information and benefits; alternative intermediate services letters of appeal, client placement, plans of care, cost worksheets, and nursing notes   |
| Re    | etention and Disposition  | Destroy five (5) years after last claim is processed or after expiration of contract, whichever comes first, and audit   |
| 04002 | Citicare Project Files  | Closed Series - This series documented the Citicare project conducted in Jefferson County. Citicare was a case management program for approximately 48,000 indigent recipients enrolled in the Aid to Families with Dependent Children (AFDC) program. The program began in June 1983 and was discontinued in June, 1984. Lawsuits were filed due to contract discrepancies, and claims filed for services not provided. It is important to note that the discontinuance of the project was an administrative decision, and not related to the legal action that followed. The case was closed May 1, 1991.  |
|       | Access Restrictions   | KRS 205.175  |
|       | Contents  | Series contains: Medicaid recipient files and printouts indicating claims processed per provider   |
| Re    | etention and Disposition  | Transfer to the State Records Center for five (5) years. Destroy five years after final disposition of the case. NOTE: Citicare project guidelines will be retained. Transfer to the State Archives  |

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## STATE AGENCY RECORDS RETENTION SCHEDULE

Health and Family Services, Cabinet for Medicaid Services

Record Group Number 1445

|       | Records Title  |   |
|-------|--|---|
| Serie | s and Description  | Function and Use  |
| 04003 | Medicaid Recipient<br>Eligibility Income File<br>(V)           | This series documents the determination of a recipient's eligibility for Medicaid services, based on the individual's income. The Department for Social Insurance accepts and processes the applications for Medicaid Services and determines how much of a recipient's income must be applied toward the cost of their medical care. Each time the recipient's income changes (increases or decreases), another eligibility form must be completed and a new eligibility calculated. The series is utilized in Medicaid fraud investigations (Office of the Attorney General, Medicaid Fraud and Abuse Control Division).  |
|       | Access Restrictions  | KRS 205.175   |
|       | Contents   | Series contains: Medicaid number; program/county; client's name; birthday; provider number; admission/discharge/death date; level of care; family status; income computation (unearned Income; earned income; total; deductions-personal needs allowance, health insurance, incurred medical expenses, total; Veteran's Administration aid; third party payments); available income; worker code; caseload code; update date  |
| Re    | etention and Disposition                                       | Retain in Agency and destroy five (5) years after eligibility has expired and audit   |
| 04004 | Lock-in Program Case<br>File and Performance<br>Review         | This series documents the utilization patterns of recipients by categorizing their medical needs and the services provided, then examines and summarizes those patterns. The federal government mandates a review of at least 40 recipients be monitored per quarter for fifteen months. A history of the recipients' fifteen-month utilization activities is reviewed by analysts in the branch. Medication and treatment regimes are compared with the diagnoses. The mandated review provides the annual "systems performance review," the comparison/summary report generated by the Medicaid Management Information System (04000). The performance review compares utilization patterns of recipients by categorizing data in "peer groups." Data are arranged so that a "norm" is established. Cases for those recipients that who deviate from the established norm are reviewed, based upon excesses of drugs, visits to physicians and dollars paid by Medicaid. Recipients who are utilizing services in excess of their medical needs are placed on "lock-in" to one physician and one pharmacy of their choice. The recipients are on lock-in for one year and are reviewed to check improvement in utilization patterns so that the individual may be removed from that status. The performance review is maintained with the case files. |
|       | Access Restrictions  | KRS 205.175   |
|       | Contents   | Series contains: Recipient letters; review analysis and summary; lock-in recipient update records; rationale for lock-in; selection of physician and pharmacy format; card for recommendations and comments; patient history codes; pharmacy history; recipient exception profile; case data cover sheet; exception profile review; vendor claim forms; beneficiary history report; lock-in case summary; and recipient drug profile  |
| Re    | etention and Disposition                                       | Retian in Agency three (3) years; transfer to the State Records Center for two (2) years and destroy after audit. Total retention is five (5) years.  |
| 04005 | Medical Review Files<br>of Providers and<br>Performance Review | This series documents the practice and service patterns of providers, then examines and summarizes those patterns. The federal government mandates, under the terms of 42 CFR 430-456, that a review of at least 40 providers be monitored per quarter for 15 months. The 40 providers are selected through a statistical computer-based program which organizes practice and patterns of the providers, establishing norms and listing those providers deviating from that norm. Claim histories of the selected providers for the 15-month period are reviewed. Aberrant patterns are identified. Analysts examine the files to determine why a deviation may exist. Recipients may be contacted to determine whether a particular service was provided. On-site reviews may be conducted. Medical necessity and appropriateness of care are determined. Accuracy of the payment system and claims processing function are also reviewed. The Performance Review is maintained with the case files. This series also is used to prosecute fraud cases and for the collection of money owed to the state.  |
|       | Access Restrictions  | KRS 205.175   |
|       | Contents   | Series contains: Activity report/date; questionnaire of services; case data cover sheet; exception profile review; provider summary profile report (exceptions); chronological list of significant case actions; case review actions; letter to provider; claims detail request/report; provider on-site information sheet; state requested financial transactions update; statement form; correspondence; surveillance and utilization review report   |
| Re    | etention and Disposition                                       | Retain in Agency three (3) years; transfer to the State Records Center for seven (7) years and destroy after audit. Total retention is ten (10) years.  |
|       |  |   |

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## STATE AGENCY RECORDS RETENTION SCHEDULE

Health and Family Services, Cabinet for Medicaid Services

Record Group Number 1445

| Series | Records Title and Description   | Function and Use   |
|--------|---|--|
| 04006  | Non-Emergency<br>Medical Transportation<br>Authorization File         | This series documents the pre-authorization of payment for routine medical transportation for eligible Medicaid recipients, which allows for reimbursement to the provider of the transportation. The form must be requested in advance by the recipient. The information is keyed in and ready for processing once the provider has verified the distance and the provider and the recipient have signed the form. Each week the Department of Social Insurance field office transmits this information to Electronic Data Systems (EDS) for the processing of checks.  |
|        | Access Restrictions   | KRS 205.175  |
|        | Contents  | Series contains: Name of recipient; name of the provider (service); destination(s); charges and check or voucher number(s)   |
| Ret    | tention and Disposition   | Retain in Agency three (3) years and destroy after audit   |
| 04007  | Annual Cost Report  | This series documents the working file used to determine reimbursement allowances each year, and year-end cost settlements for program providers and facilities. The rates are figured by annual operating cost of a facility, administrative needs, drugs/pharmaceutical needs, records of payments, appeals and correspondence between the facility and the Medicaid program.  |
|        | Access Restrictions   | None   |
|        | Contents  | Series contains: Name of facility; statistical page; certificate of ownership; cost reports; route slip worksheet; rate adjustments; tickler file; credits and adjustments; mass adjustments; desk review-pre-audit analysis   |
| Ret    | tention and Disposition   | Retain in Agency three (3) years; transfer to the State Records Center for two (2) years and destroy after audit. Total retention is five (5) years.   |
| 04535  | Home and Community<br>Based Waiver Client<br>Record File (V)          | This series documents client eligibility for Home and Community Based Waiver services and identifies the services authorized for payment by the Department. The program allows for clients to live at home when they have the right kind of care and support from family and friends. The program pays for home health services that will keep a patient from living in a nursing home. Services include general household activities (meal preparation, cleaning), personal care, respite care, minor home adaptations (rails around a tub or commode, not major home repairs), and respiratory therapy services. Financial applications are completed at the local Social Insurance office. The Patient Access and Assessment Branch evaluates client eligibility and monitors services for authorized clients, until terminated. When a provider is changed, the client must re-apply for eligibility. The provider bills the Department for payment. |
|        | Access Restrictions   | KRS 205.175  |
|        | Contents  | Series contains: Eligibility forms; selection of community services; discharge form; assessment form used by provider with condition of patient; request for home adaptation equipment; confirmation notice; plans for treatment and reassessments   |
| Ret    | tention and Disposition   | Retain in Agency until after termination and transfer to the State Records Center for five (5) years. Destroy after audit  |
| 04538  | Kentucky Medicaid<br>Alternative<br>Intermediate Services<br>File (V) | This series documents client eligibility for the Alternative Intermediate Services program and identifies the services authorized for payment by the Department. The services are generally for mentally retarded or developmentally challenged patients. Comprehensive Care and private agencies provide case management, residential (facility) care, respite care, physical therapy, occupational therapy, speech and therapeutic recreation, among others. All providers are certified by the Department. The Patient Assessment Branch evaluates client eligibility and monitors services for authorized clients, until terminated.   |
|        | Access Restrictions   | KRS 205.175  |
|        | Contents  | Series contains: Confirmation notice-level of care assigned by peer review organization; client choice of community services; placement form; Medicaid approval letter; individual habilitation plan-6 month plan for services; review of on-site services form; prior authorization for services; addendum-to change service plan; incident report; termination letter; psychological and psychosocial history and medical information  |
| Ret    | tention and Disposition   | Retain in Agency until after termination and transfer to the State Records Center for five (5) years. Destroy after audit  |

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## STATE AGENCY RECORDS RETENTION SCHEDULE

Health and Family Services, Cabinet for Medicaid Services

Record Group Number 1445

|       | Records Title   |   |
|-------|---|---|
| Serie | s and Description   | Function and Use  |
| 04539 | Medicaid Nurse Aide<br>Training Request for<br>Exemption File -<br>(Grandfathering<br>requests)                               | This series documented the request for exemption for the training and testing required of nurse aides at facilities where Medicaid services were provided. A nurse aide is one who provides nursing or nursing related services to residents of a facility, but does not include an individual who is a licensed health professional or a volunteer who works without monetary compensation. The nurse aides applied for exemptions, in hopes of being "grandfathered in," and would not have to complete other training and testing requirements. The Department is no longer grandfathering nurse aides. Grandfathering was considered for nurse aides already working when the program began. Now all nurse aides must go through routine testing and training, without exception. The option to request such exemptions stopped in June 1991.   |
|       | Access Restrictions   | KRS 205.175   |
|       | Contents  | Series contains: Request for exemption; and correspondence approving or denying request   |
| Re    | tention and Disposition   | Retain in Agency four (4) years; transfer to the State Records Center for one (1) year and destroy after audit. Total retention is five (5) years.  |
| 04546 | Nurse Aid Training<br>Expense Report and<br>Authorization for<br>Payment File - (For<br>certified Nursing Home<br>facilities) | This series documents the direct reimbursement of nurse aide training costs to Nursing Homes which have been certified by the Department as Medicaid facilities. Kentucky's program for direct reimbursement for nurse aide training began in October 1990, as a requirement of the federal government. Aides are required to complete 75 hours of training using a specific curriculum, based on federal guidelines, developed by the Department. That portion of the training is reimbursable. The costs of in-service (continuing education) training, which also is required by the program, are paid for by the Department on an annual basis, not as a direct reimbursement. Aides can be certified for employment and receive their training at a later date. Direct reimbursement payments are authorized on a monthly basis. Monthly requests are reviewed prior to authorization to ensure that maximum amounts allotted for training are not exceeded. The amount each facility has allotted for direct reimbursement is figured at .45 cents per Medicaid patient day per cost report period. |
|       | Access Restrictions   | None  |
|       | Contents  | Series contains: Supporting documentation such as allocation of trainer's salary, trainer's travel costs, trainer's time sheets and payroll history, requisition for checks for employee testing, copies of checks. The file also contains provider name and address; Medicaid provider number; billing for month of; program code; account numbers; organization control number; invoice number; item description; total cost; total amount  |
| Re    | tention and Disposition   | Retain in Agency two (2) years; transfer to the State Records Center for three (3) years. Destroy after audit. Total retention is five (5) years.   |
| 04550 | Provider Tax<br>Collection File   | Closed Series: This series was created to document the collection of taxes from Medicaid providers as required by HB 21, which was enacted during the 1991 Special Session of the General Assembly. Providers included medical doctors, dentists, and pharmacies. Tax assessment was based on 50% of the increased fees providers received for delivery of Medicaid services. The taxes collected were placed in a Medicaid account and used to fund general Medicaid benefits. During the 1993 Special Session of the General Assembly, the provider tax was extended to most health care givers, not just those providing Medicaid services. At this time, the responsibility for the collection of the health care provider tax was transferred to the Revenue Cabinet, from the Department for Medicaid Services. (See series 04343 and 04344, Revenue Cabinet retention schedule.)   |
|       | Access Restrictions   | None  |
|       | Contents  | Series contains: Dunning statement and copy of check remitting tax payment  |
| Re    | tention and Disposition   | Retain in Agency until after all collection efforts have been exhausted. Transfer to State Records Center for five (5) years. Destroy after audit.  |

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## STATE AGENCY RECORDS RETENTION SCHEDULE

Health and Family Services, Cabinet for Medicaid Services

Record Group Number 1445

|       | Records Title   |  |
|-------|---|--|
| Serie | s and Description   | Function and Use   |
| 04640 | Case Mix Appeal Record File - (Re- considerations of Medicaid reimbursement rates)                    | This series documents the records which are provided by Medicaid long term care facility providers who are asking for a re-consideration of the reimbursement received for Medicaid services. The process of re-consideration is referred to as a case mix appeal. The reimbursement rate a facility is eligible for is figured by applying a weight to all Medicaid patient records who are in long term care, i.e., all cases are mixed together and a weight applied (hence the name case mix appeal). The reimbursement rate is the average of all weights. The Healthcare Review Corporation, a private contractor, makes a visit to each facility and completes an initial assessment for reimbursement. If the facility is dissatisfied, it can request a re-consideration of the rate by the Corporation. The Corporation may than increase, decrease or keep the same reimbursement rate. The last recourse for the provider is to appeal to a special panel within the Cabinet, made up of a Medicaid case mix staff person, a representative from the Nursing Association, and a nurse from the Department for Medicaid Services. |
|       | <b>Access Restrictions</b>  | KRS 61.878 (1) (a) Medical Information   |
|       | Contents  | Series contains: Patient information; copies of initial assessment and re-consideration (if applicable); doctor's orders; diagnosis sheets; minimum date set (federal form); care plans; nursing assessment; histories; physicals; and lab tests   |
| Re    | tention and Disposition   | Retain in Agency one (1) year; transfer to the State Records Center for four (4) years; destroy. Total retention is five (5) years.  |
| 05329 | Pharmacy Program<br>Prior Authorization<br>File - (For payment of<br>drugs to Medicaid<br>recipients) | This series documents the pre-authorization of payment for drugs for Medicaid recipients and provides approval for reimbursement to the provider of the drugs. The provider must request the approval in advance of the dispensing of the drugs, as required in 907 KAR 1:019.   |
|       | Access Restrictions   | KRS 194A.060   |
|       | Contents  | Series contains: Pre-authorization forms; pharmacy reports and surveys; and related correspondence   |
| Re    | tention and Disposition   | Retain in Agency one (1) year; transfer to the State Records Center for four (4) years. Destroy after audit. Total retention is five (5) years.  |
| 05385 | Recovery Case File  | This series documents the recovery of Medicaid benefits recipients received while under treatment for injuries related to an accident, such as a motor vehicle accident or a slip and fall in a store or shopping area. If, as a result of the accident, there is an insurance settlement, the individual must pay back the Medicaid funds spent in the treatment of the injury or medical condition. Failure to do so can result in further legal action.   |
|       | Access Restrictions   | KRS 194A.060   |
|       | Contents  | Series contains: Release of medical records; letters of representation from the attorney; copies of histories and paid claims; copies of checks and audit sheets; related correspondence   |
| Re    | tention and Disposition   | Transfer to the State Records Center. Destroy after audit  |

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## STATE AGENCY RECORDS RETENTION SCHEDULE

Health and Family Services, Cabinet for Medicaid Services Program Integrity Record Group Number 1420

| Series | Records Title and Description                                | Function and Use  |
|--------|--|---|
|        | Medicaid Estate<br>Recovery Collection<br>Files - Closed (V) | This series documents the efforts to recover certain Medicaid expenditures made on behalf of individuals who resided in nursing home long term care, care in an intermediate facility for the mentally retarded and developmentally disabled, alternative intermediate services for the mentally retarded, or received home and community based services. Estate recovery is in accordance with the provisions of Section 1917 of the federal Social Security Act and 907 KAR 1:585. Estates subject to recovery include those for individuals age 55 or older who spent the last two years of their lives under any of the circumstances described above, or those younger than 55 who received benefits for the same services for two or more years. Recovery is waived if the total estate value is \$5,000 or less, there is a surviving spouse or surviving child under age 21, or there is a surviving child of any age who is blind or disabled. For a deceased individual whose estate is subject to recovery, a claim may be filed for the total amount of Medicaid expenditures accruing on or after February 2, 1994. Expenditures prior to this time are not recoverable. Estate recovery by the Collections Branch began in April 1995. Re-entry into the series after closure is minimal. |
|        | Access Restrictions  | KRS 194A.060, Client Information  |
|        | Contents   | Series contains: correspondence; executors of estates; amount owed; payment information   |
| Ret    | ention and Disposition                                       | Retain in Agency six (6) months after closure, transfer to State Records Center for four (4) years and six (6) months. Destroy after audit. Total retention is five (5) years.  |

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## STATE AGENCY RECORDS RETENTION SCHEDULE

Health and Family Services, Cabinet for Medicaid Services Reimbursement Operations Record Group Number 1448

| Series | Records Title and Description | Function and Use  |
|--------|-------------------------------|---|
| 04008  | Vendor Claim File             | This series documents services rendered by a provider and a claim for payment that is filed with the Department. The payment form is sent directly to the Unisys Corporation for processing and for conversion to an imaging system. The series is used to complete audits, for the prosecution of fraud cases, and to make adjustments in payments. Previously, the series was microfilmed by Electronic Data Systems (EDS). |
|        | Access Restrictions           | KRS 205.175   |
|        | Contents                      | Series contains: Recipient name; Medicaid identification number; date of service; nature of charges/procedures; provider name; identification number; address; signature; statement of payment  |
| Ret    | ention and Disposition        | Retain in Agency ten (10) years and destroy after audit   |

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