E-RATE FOR EVERYONE: YOUR INTRODUCTION TO FUNDING YEAR 2020

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Kentucky Department for Libraries & Archives
October 2, 2019
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Disclaimers

• This presentation represents my unofficial interpretation of the FCC’s E-rate rules and regulations. Official guidance can come only from the FCC and USAC.

• USAC may update the application portal or the procedures after today’s presentation. What I present is correct to the best of my knowledge at the time of the presentation.
WHAT IS E-RATE?

The key players and basic concepts

Return to Presentation Contents
Agencies to Know

The Rulemakers

The Administrators
E-rate Basics

• E-rate = Education rate for Schools & Libraries

• 20-90% discounts on eligible products and services to make telecommunications more affordable

• One of four FCC ‘universal service’ programs designed to provide comparable levels of connectivity to eligible groups, regardless of where they are located.

• Core principles: competitive bidding and cost-effectiveness

E-rate is funded by fees applied to telecommunications invoices, not federal tax dollars.
E-rate Funding Years

Download latest chart from KDLA E-rate page:
https://kdla.ky.gov/librarians/programs/e-rate/Pages/Funding-Years.aspx

<table>
<thead>
<tr>
<th>Funding Year</th>
<th>Application Process</th>
<th>Recurring Services</th>
<th>Non-Recurring Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018 (FY 2018-19)</td>
<td>Form 470 - Competitive Bidding</td>
<td>Service Dates for Category One or Two</td>
<td>Service Dates for Category Two, Purchase/Installation</td>
</tr>
<tr>
<td></td>
<td>Form 471 - Application to Request Discounts</td>
<td>Invoicing Deadline (BEAR/472)</td>
<td>Invoicing Deadline (BEAR/472)</td>
</tr>
<tr>
<td></td>
<td>Form 486 - Service Start Date + CIPA Certification</td>
<td>July 1, 2018 to June 30, 2019</td>
<td>April 1, 2018 to Sept. 30, 2019</td>
</tr>
<tr>
<td></td>
<td>120 days from FCDL or Service Start Date (whichever is later)</td>
<td>October 28, 2019</td>
<td>January 28, 2020</td>
</tr>
<tr>
<td>2019 (FY 2019-20)</td>
<td>Closed</td>
<td>Closed</td>
<td>Closed</td>
</tr>
<tr>
<td></td>
<td>120 days from FCDL or Service Start Date (whichever is later)</td>
<td>July 1, 2019 to June 30, 2020</td>
<td>October 28, 2020</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>April 1, 2019 to Sept. 30, 2020</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>January 28, 2021</td>
</tr>
<tr>
<td>2020 (FY 2020-21)</td>
<td>Summer 2020 to February 2020 Estimated dates to open bidding</td>
<td>Mid-January to Mid-March 2020 Estimated Form 471 filing window</td>
<td>July 1, 2020 to June 30, 2021</td>
</tr>
<tr>
<td></td>
<td>120 days from FCDL or Service Start Date (whichever is later)</td>
<td></td>
<td>October 28, 2021</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>April 1, 2020 to Sept. 30, 2021</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>May request one 120-day extension by the deadline</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><strong>See note below</strong></td>
</tr>
<tr>
<td>Notes</td>
<td>Most libraries open competitive bidding each year and must wait at least 28 calendar days to select vendor(s). All libraries must file the Form 471 every year to receive a funding commitment. All libraries must file the Form 486 to release funding for invoicing, FCDL = Funding Commitment Decision Letter. Both Category One and Two services may be recurring (e.g., monthly internet) May request one 120-day extension by the deadline.</td>
<td>Non-recurring one-time purchases such as network equipment May request one 120-day extension by the deadline.</td>
<td></td>
</tr>
</tbody>
</table>

**Note:** The federal communications commission has not yet released an order to clarify how Category Two funding will be handled in funding year 2020 and beyond.
Who Is Eligible for E-rate?

• Libraries must qualify for support from the Library Services and Technology Act (LSTA) as defined by the state library agency and must have funding as an independent entity
  • *Most school libraries and academic libraries aren’t eligible for E-rate because their budgets aren’t independent from the school/university*

• For Kentucky public libraries, the eligibility definitions are set by KDLA: [https://kdla.ky.gov/librarians/funding/Documents/eligible%20library%20II%20-%202015.pdf](https://kdla.ky.gov/librarians/funding/Documents/eligible%20library%20II%20-%202015.pdf)
Kentucky Libraries & E-rate

- Each year, approximately 100 Kentucky libraries apply for E-rate discounts.
- Average funding committed per library in Funding Year 2019: over $21,500
- Since 1998, Kentucky libraries have received disbursements from the E-rate program totaling more than $18 million.
- Most Kentucky libraries receive 80-90% discounts
When CIPA Is Required

- Federal law requires recipients of E-rate funding to filter their internet access in compliance with the Children’s Internet Protection Act (CIPA) when receiving support for:
  - Internet Access
  - Any Category Two funding
- Exception: If the E-rate funds are solely for telecommunications (transport only), then CIPA compliance is not required.
3 Steps to CIPA Compliance

Internet Safety Policy

Notice & Public Meeting

Technology Protection Measure

For more information on CIPA, see: http://usac.org/sl/applicants/step05/cipa.aspx
Watch KDLA’s CIPA webinar: http://kdla.adobeconnect.com/ppvoyq0q24at/
Billed Entity Numbers (BENs)

• A Billed Entity Number (BEN) is assigned to each independent library or library system as a unique identifier with the E-rate program.

• Within a multi-branch library system, individual entity numbers are assigned to each eligible branch building. Some library systems have an entity number for the bookmobile, too.

• Example:
  • 128781 – Estill County Public Library (system BEN)
    • 17005414 – Main Branch
    • 17005416 – Bookmobile

• Contact the KDLA Technology Consultant if you have questions about (billed) entity numbers.
E-RATE ELIGIBLE SERVICES

An overview of the Eligible Services List
The Eligible Services List

- The full E-rate Eligible Services List can be downloaded from the USAC website: [http://www.usac.org/sl/applicants/beforeyoubegin/eligible-services-list.aspx](http://www.usac.org/sl/applicants/beforeyoubegin/eligible-services-list.aspx)

- Eligible services are separated into two broad categories:
  - Category One: Connectivity to the Building
  - Category Two: Connectivity to the Device

Category One

- **Data Transmission Services & Internet Access**
  - Monthly Internet service for branch buildings, including installation – lines/circuits can be fiber or non-fiber (coax cable, DSL, etc.)
    - Fees for static IP addresses are eligible as part of your library’s internet access
    - Fees for “basic termination equipment, such as a cable modem, CSU/DSU, network interface device, or copper-to-fiber converter” may be eligible as part of your library’s internet access. See USAC’s [On-Premise Category One Equipment page](#).
  - Leased data lines (T1, lit fiber, dark fiber, etc.)
  - Cellular data (hotspot service) for bookmobile only
  - Self-provisioned broadband networks (owned/operated by applicant)
  - Network Equipment required to make data transmission and/or internet access functional (ex: modulating electronics)

Recurring service dates for Funding Year 2020: July 1, 2020 to June 30, 2021

No budget limit on Category One requests
Category Two - IC

- **Internal Connections**
  - **Cabling** (bulk cabling, drops, patch cables, cabling installation/removal)
  - **Switches** (hardware, licenses, transceivers, other modules)
  - **Routers†** (hardware**, licenses**, transceivers, other modules)
  - **Wireless Access points** (hardware, licenses)
  - **Wireless controller systems**
  - **Firewalls** (hardware, licenses**)
  - **UPS (Uninterruptible Power Supply/battery backup)**
  - **Racks**
  - **Caching services or equipment**
  - **Antennas, connectors, & related components**
  - **Software supporting components on the list used to distribute broadband through the library**

FY 2020 Early Installation: April 1, 2020

These eligible functions can be virtualized in the cloud or combined in equipment (like routing and switching).

**Some restrictions apply depending on usage, ineligible security components, etc.
† For a router leased from the internet service provider, your library may need to bid for Category Two Internal Connections for Function: Router. See ‘Configuration Examples’ section of USAC’s [On-Premise Category One Equipment page](#) & Q9 of [FAQs: Eligible Fiber Services](#).
Category Two – BMIC & MIBS

Basic Maintenance of Internal Connections

• Repair and upkeep of eligible hardware (even if not purchased through E-rate)
• Wire and cable maintenance
• Configuration changes
• Basic technical support including online and telephone based technical support
• Software upgrades and patches including bug fixes and security patches

Managed Internal Broadband Services (MIBS)

• 3rd party operation, management, and monitoring of eligible broadband internal connections (ex: managed Wi-Fi)

Funds for Learning has a good explanation of Basic Maintenance of Internal Connections (BMIC).
MISCELLANEOUS

May fall under Category One or Two:

- Some taxes, surcharges, and other similar, reasonable charges
  - Federal Access Recovery Charge on internet invoices – permissible charge for use of a local carriers network; not all ISPs charge this
  - USF fees on internet invoices - “customer charges for universal service fees, but do not include additional charges for universal service administration”
- Rental or lease fees for eligible components
- Shipping
- Training – only for new equipment purchased with Cat2 funds
- Installation and configuration
  - May be performed by a 3rd party rather than the vendor who sold the equipment
DISCOUNT RATES

What kind of refund can my library expect?
What’s My Discount Rate?

- E-rate discounts are based on two criteria:
  - Percentage of students eligible for the National School Lunch Program in the local school district of your main library branch.
    - School districts submit this data, and your library system’s profile links to this automatically—easy!
  - Rural or urban classification of the area served by the library system
    - USAC has an Urban/Rural Lookup Tool on its website: https://sltools.universalservice.org/portal-external/urbanRuralLookup/
- Look at Discount Matrix (next slide) for discount rate
Discount Matrix

Discounts are similar for Category One and Category Two eligible services, but the top discount for Category Two is capped at 85%.

<table>
<thead>
<tr>
<th>INCOME</th>
<th>CATEGORY ONE</th>
<th></th>
<th>CATEGORY TWO</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Measured by % of students eligible for the National School Lunch Program</td>
<td>URBAN Discount</td>
<td>RURAL Discount</td>
<td>URBAN Discount</td>
<td>RURAL Discount</td>
</tr>
<tr>
<td>Less than 1%</td>
<td>20%</td>
<td>25%</td>
<td>20%</td>
<td>25%</td>
</tr>
<tr>
<td>1% to 19%</td>
<td>40%</td>
<td>50%</td>
<td>40%</td>
<td>50%</td>
</tr>
<tr>
<td>20% to 34%</td>
<td>50%</td>
<td>60%</td>
<td>50%</td>
<td>60%</td>
</tr>
<tr>
<td>35% to 49%</td>
<td>60%</td>
<td>70%</td>
<td>60%</td>
<td>70%</td>
</tr>
<tr>
<td>50% to 74%</td>
<td>80%</td>
<td>80%</td>
<td>80%</td>
<td>80%</td>
</tr>
<tr>
<td>75% to 100%</td>
<td>90%</td>
<td>90%</td>
<td>85%</td>
<td>85%</td>
</tr>
</tbody>
</table>
View Your Discount Rate in the E-rate Productivity Center

To view your current discount rate in the E-rate Productivity Center: Go to My Landing Page, click on the name of your library system, then click on Discount Rate.

### Requested Discount Rate - Pioneer County Public Library System (BEN: 208) - FY2018

More than 50 percent of your library outlets/branches must be rural for the library system to be considered rural.

This discount rate has not been approved for the current year.

<table>
<thead>
<tr>
<th>Associated School District Full-time Enrollment</th>
<th>Associated School District NSLP Count</th>
<th>Associated School District NSLP Percentage</th>
<th>Library System Urban/Rural Status</th>
<th>Category One Discount Rate</th>
<th>Category Two Discount Rate</th>
<th>Voice Discount Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>801</td>
<td>744</td>
<td>93%</td>
<td>Rural</td>
<td>90%</td>
<td>85%</td>
<td>10%</td>
</tr>
</tbody>
</table>

To view your current discount rate in the E-rate Productivity Center: Go to My Landing Page, click on the name of your library system, then click on Discount Rate.
WHAT’S UP WITH CAT2 FOR FY 2020?
Cat2 Budgets FY 2015-19

- The Category Two budget is a pre-discount amount on which a library can request discounts over a 5-year period.
- Cat2 budget is based on the square footage within enclosed walls and for FY 2019 was specific to the library branch.
  - *Exception:* The costs for equipment/services shared by multiple branches will be divided between the branches for which support is sought.
  - Includes eligible kiosks and bookmobiles.
  - See *eligibility requirements* on KDLA website.
  - Excludes administrative-only branches (called non-instructional facilities or NIFs).
Cat2 Budget Math

- FY 2019 budget was ~$2.45/square foot for almost all Kentucky libraries
  - Adjusted for inflation each year
- Some branches in densely-populated areas received ~$5.32/sq. ft. for FY 2019
  - Branch must have IMLS locale code 11, 12, or 21
- Minimum budget per branch for FY 2019 was $9,793.04 if less than 4,000 sq. ft.
- Could be spent all in 1 funding year or spread over several years.
Construction? Get more Cat2!

- **Cat2 budget increases** when the library gains finished, interior square footage during the funding year. Get documentation ready **before** applying.
What’s Likely for FY 2020

• In July 2019, the FCC requested comments on how to continue Category Two funding for FY 2020 and forward.

• Based on comments to the FCC and analysis from the E-rate community:
  • The budget multiplier per square foot will likely increase
  • The minimum budget floor will likely be raised
  • The budgets might be used across the library system rather than for a specific branch
  • The 5-year budget period could be changed to a fixed 5-years rather than a rolling time period.
APPLICATION CYCLE

A rundown of the forms to file
The deadline to start competitive bidding (Form 470) for FY 2020 will likely be February 20, 2020.

The deadline for filing FY 2020 applications (Form 471) will likely be March 20, 2020.
Form 470 – Competitive Bidding

- On the Form 470, applicants describe the E-rate eligible services they need. Potential service providers have at least **28 calendar days** to respond with bids.
  - All vendors must be treated equally – **fair & open bidding**
  - Cost must be the primary factor in choosing vendor
    - Create a bid evaluation form if you receive multiple bids
    - Keep records of the bid review process, decisions and actions taken
- Filing a Form 470 does **not** obligate an applicant to sign contracts or accept E-rate funding.
Question: My library already has a contract for internet access (or another eligible service), and this contract was not previously approved for E-rate. Can my library still get discounts for this service?

Answer: Yes. Your library must go through competitive bidding and consider the current contract along with other bids received for the same service. **If your contract honestly wins the bid evaluation with price as the primary factor, you can get an E-rate discount for those services.** You’ll memorialize the contract paperwork with the date the contract won the E-rate bid evaluation. This is not a best practice for E-rate, so try to avoid this scenario when possible!
Business-Class Internet Bidding Exemption

• A Form 470 for Internet service is not necessary if ALL these conditions are met:
  • Bandwidth is at least 100 Mbps downstream and 10 Mbps upstream
  • Pre-discount cost is less than $3600 annually ($300/month) for each branch, including any installation or other eligible fees
  • Service and price are commercially available to other business or government customers in your area
Form 471 – Request Discounts

- The Form 471 = the E-rate application **filed every year**
- On the Form 471, report which products and services you have chosen through competitive bidding –
  - If contracts or legally binding agreements are required, they must be signed **before** filing a Form 471
  - Include information about the service provider and costs
  - Include discount calculation and request for a specific amount of funds
  - In the **E-rate Productivity Center**, you can upload copies of contracts to speed up the review process.
Application Review

- USAC reviewers may ask applicants for additional documentation to verify eligibility of services.
  - Will help you make allowable corrections to your Form 471

- Funding commitments are released in waves as applications are reviewed.
  - Funding Commitment Decision Letters for each Form 471 indicate which funding requests were approved and the amount of funding committed.
  - Applicants receive FCDLs by email or can download them from the E-rate Productivity Center.
Form 486 – Service Starts

- Indicates the earliest date in the funding year when services started (or will start).
- Includes certifications regarding compliance with the Children’s Internet Protection Act.
- **Must** file a Form 486 for funding to be released for invoicing
SPI or BEAR – Invoicing Methods

Service Provider Invoicing (SPI)

• Your service provider automatically applies your discount rate to each bill
• Less paperwork for you, but not all service providers will offer this

Billed Entity Applicant Reimbursement (BEAR)

• Submit the eligible amount you were charged through the BEAR Online, file periodically or submit full amount after FY ends
• Reimbursement via direct deposit
• More work on your part, but more control over timing of reimbursement
E-rate Productivity Center

- Application portal for filing almost all E-rate forms
  - Retains funding information from FY 2016 and forward
- E-P-C or ‘epic’ for short.
- Link: [https://portal.usac.org/suite/](https://portal.usac.org/suite/)
- Each library can have several users with various permission levels. The account admin for the library creates accounts for additional library staff.
- Update your library’s profile – contact info, square footage, etc.
EPC Account Admin

• Pick a library staff member to act as Administrator for the account – should be person with primary responsibility for preparing E-rate forms, will add other users if needed

• Information you’ll need:
  • Administrator’s First and Last Name
  • Administrator’s Title
  • Administrator’s email address (this will become login ID for the account)
  • Library’s physical address (can add mailing address, too)
  • Library’s Billed Entity Number

• Contact USAC Client Service Bureau
  • Call 1-888-203-8100 for assistance
Create a New User (1/3)

From My Landing Page, the library’s account admin can click on Manage Users to access options for adding & removing users or changing their user permissions.
Create a New User (2/3)

Manage Users
Existing Organizations

- Select your library

- Click to Create a New User
Create a New User (3/3)

Create A User for Pioneer County Public Library System

User Details

<table>
<thead>
<tr>
<th>User Type</th>
<th>Applicant</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Name</td>
<td>Marian</td>
</tr>
<tr>
<td>Last Name</td>
<td>Librarian</td>
</tr>
<tr>
<td>Middle Initial</td>
<td>Librarian</td>
</tr>
</tbody>
</table>

Email

<table>
<thead>
<tr>
<th>Email</th>
<th>Confirm Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>marian.the <a href="mailto:librarian@me.com">librarian@me.com</a></td>
<td>marian.the <a href="mailto:librarian@me.com">librarian@me.com</a></td>
</tr>
</tbody>
</table>

Address

<table>
<thead>
<tr>
<th>Address Line 1</th>
<th>Address Line 2</th>
<th>County</th>
</tr>
</thead>
<tbody>
<tr>
<td>100 Main Street</td>
<td></td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>City</th>
<th>Zip Code</th>
<th>Extension</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>40000</td>
<td></td>
</tr>
</tbody>
</table>

User Permissions

In the table below, you can designate the permissions that you wish to give to each of your users for the various tasks you can complete in the portal. This table will continue to grow as more functionality comes online.

<table>
<thead>
<tr>
<th>Apply All</th>
<th>470 Permission</th>
<th>471 Permission</th>
<th>498 Permission</th>
<th>Post-Commitment Permission</th>
<th>486 Permission</th>
<th>Appeals Permission</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full</td>
<td>Full</td>
<td>Full</td>
<td>Full</td>
<td>Full</td>
<td>Full</td>
<td>Full</td>
</tr>
</tbody>
</table>

After you click on the green Continue button, you’ll review the information before submitting the request. The new user will receive an email invitation.
Logging in for the 1st Time

• The email invitation will direct you to the E-rate Productivity Center: portal.usac.org

• Select ‘I Agree’ re: authorized use notice

• Choose the ‘Reset Your Password’ link and enter your email address as the username. The password reset link will expire after 15 minutes!

• 1st task after successful login – complete Terms of Service Agreement

• Problems? Call Client Service Bureau at 1-888-203-8100
My Landing Page (1/2)

Under Notifications, you can look up funding commitments.

Continue in-process forms

Access user profile; log out of portal

Start new forms; use ‘Contact Us’ to open a customer service case.

From other pages, USAC logo returns you to My Landing Page.
My Landing Page (2/2)

My Entities

<table>
<thead>
<tr>
<th>Entity</th>
<th>Entity Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pioneer County Public Library System</td>
<td>208</td>
</tr>
<tr>
<td>Loganville Branch Library</td>
<td>209</td>
</tr>
<tr>
<td>Pioneer County Public Library Main Branch</td>
<td>210</td>
</tr>
<tr>
<td>Pioneer County Bookmobile</td>
<td>211</td>
</tr>
</tbody>
</table>

Make updates to profiles for library system and branches.

My Tasks

Name
Create FCC Form 470 - #180000127 - FY 2018-19 Category One requests

Return to in-process forms or tasks.

Customer Service Cases

<table>
<thead>
<tr>
<th>Case ID</th>
<th>Topic</th>
<th>Nickname</th>
<th>Eligibility of a Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>74</td>
<td>Eligible Services</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

View in-process customer service cases.

FCC Forms and Post-Commitment Requests

- FCC Forms
- Post-Commitment Requests

Form Type: FCC Form 470
Funding Year: 2018

Look up your library’s forms already filed.
CHECKLIST

Gearing up to file for Funding Year 2020
FY 2020 Checklist (1/4)

E-rate Productivity Center information

• Update USAC’s data relating to your library/library system
  • Are there new branches since the last year you applied?
  • Have the mailing or physical addresses changed?

• E-rate Productivity Center accounts
  • Account administrator has been set
  • Other users added with various permission levels
  • Your contact information in your individual EPC user profile is correct
FY 2020 Checklist (2/4)

Eligible Services – what does your library need?

• Category One
  • Data Transmission and/or Internet Access

• Category Two
  • Internal Connections
  • Basic Maintenance of Internal Connections
  • Managed Internal Broadband Services

Contracts for existing services

• Do the contracts cover the entire funding year?
• Were those contracts approved during a previous application cycle?
FY 2020 Checklist (3/4)

Category Two Budget**

• What is the square footage of each building? Has it changed since last year?

• Will construction or renovation change the square footage by the purchase/installation deadline for FY 2020 Category Two—September 30, 2021?

• Have any library branches received funding commitments for Category Two since FY 2016?

**FCC Order for Category Two still pending
Children’s Internet Protection Act (CIPA) Compliance

• Will the library request E-rate support for Internet Access or any Category Two equipment or services?
  • If yes, has your library:
    • Implemented a filter that blocks visual images that are obscene, child pornography, or (sexual material) ‘harmful to minors’?
    • Created an Internet Safety Policy that addresses children’s online safety when using the library’s internet?
    • Held a public meeting prior to adopting the policy? Do you still have documentation that notice was given before the meeting?

Help from KDLA

• Will I ask the Technology Consultant to review my Forms 470 and 471 before certifying? (Correct answer: Yes!!!)
WRAP-UP
Why to apply for E-rate + Resources
Why Apply for E-rate?

Image from Grow with Google event at Erlanger Branch of Kenton County Public Library: Northern Kentucky Tribune, July 18, 2019
Resources

- KDLA’s E-rate page
  - [https://kdla.ky.gov/librarians/programs/e-rate/Pages/default.aspx](https://kdla.ky.gov/librarians/programs/e-rate/Pages/default.aspx)

- USAC Schools & Libraries Division
  - [www.usac.org/sl](http://www.usac.org/sl)
  - Client Service Bureau – 1-888-203-8100 or create a case in the [E-rate Productivity Center](https://www.usac.org/sl)

- E-rate Central state page for Kentucky
  - Research your library’s E-rate funding history:

  ![Funding Quick Search](Image)

  - Billed Entity Number
  - SPIN
  - Search
Sign up for KYTECH LISTSERV®

• For Library Technology Support Staff:
  • KYTECH is a monitored discussion list devoted to those who work with technology for their library. By using this LISTSERV®, individuals from around the state will have the chance to ask questions, share ideas, voice concerns, and make valuable contacts all through their e-mail.
  • TO SUBSCRIBE: Send a blank message to: join-kytech@listserv.ky.gov
  • E-rate updates and reminders are posted to KYTECH
KDLA Archived Webinars

https://kdla.ky.gov/librarians/staffdevelopment/kdlaarchivedwebinars/Pages/default.aspx
For E-rate questions or for assistance with filing forms, please contact KDLA.

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Please complete KDLA’s survey:
https://www.surveymonkey.com/r/ErateforEveryoneFY2020

KDLA’s E-rate support is funded in part by the IMLS Grants to States program.

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