

## Recommended Resource List: Generations at Work

The State Library of the Kentucky Department for Libraries and Archives is dedicated to "Serving Kentucky's Need to Know."

### To request a title from the State Library:

- *State government employees* should follow the call number link to the [KDLA Catalog](#) and click on the "Place Hold" button in the Availability section. Check the information on the form and then click on "Submit" button. Materials can be delivered by messenger mail in Frankfort or by UPS to field/district offices (return postage included). Downloadable audiobooks and e-books may be checked out through the [Kentucky Libraries Unbound \(KLU\)](#) website.
- *Public library staff* should use their libraries' own interlibrary loan system for requests. Public library staff members must have accounts at participating KLU libraries (either at their work locations or at the libraries in their counties of residence) to download titles.
- *Members of the general public* should contact their local public library for interlibrary loan service for audiobook, book and DVD titles and to confirm that the local public library offers downloadable titles through [Kentucky Libraries Unbound](#)

## Audiobooks

Lancaster, Lynne C. **When Generations Collide**. Prince Frederick, MD: Recorded Books, 2007. Call number: [SR CD 658.30084 Lanc](#)

## Books

Beck, John C. **Got Game: How the Gamer Generation Is Reshaping Business Forever**. Boston: Harvard Business School Press, 2004. Call number: [331.114 Beck](#)

El-Shamy, Susan. **How to Design and Deliver Training for the New and Emerging Generations**. San Francisco: Pfeiffer, 2004. Call number: [658.312404 El-S](#)

Gravett, Linda. **Bridging the Generation Gap: How to Get Radio Babies, Boomers, Gen Xers, and Gen Yers to Work Together and Achieve More**. Franklin Lakes, NJ: Career Press, 2007. Call number: [658.3145 Grav](#)

Lancaster, Lynne C. **When Generations Collide: Traditionalists, Baby Boomers, Generation Xers, Millennials: Who They Are, Why They Clash, How to Solve the**

**Generational Puzzle at Work.** New York: HarperBusiness, 2002. Call number: [658.30084 Lanc](#)

Lancaster, Lynne C. **The M-Factor: How the Millennial Generation Is Rocking the Workplace.** New York: HarperBusiness, 2010. Call number: [658.300842 Lanc](#)

Marston, Cam. **Motivating the "What's in it for me?" Workforce: Manage across the Generational Divide and Increase Profits.** Hoboken, NJ: John Wiley & Sons, Inc., 2007. Call number: [658.314 Mars](#)

Martin, Carolyn A. **Managing the Generation Mix: from Urgency to Opportunity.** 2<sup>nd</sup> ed. Amherst, MA: HRD Press, 2006. Call number: [658.30084 Mart](#)

Raines, Claire. **Connecting Generations: the Sourcebook for a New Workplace.** Menlo Park, CA: Crisp Publications, 2003. Call number: [658.30084 Rain](#)

Tapscott, Don. **Grown Up Digital: How the Net Generation Is Changing YOUR World.** New York; McGraw Hill, 2009. Call number: [Download from Kentucky Libraries Unbound](#)

Tulgan, Bruce. **Not Everyone Gets a Trophy: How to Manage Generation Y.** San Francisco: Jossey-Bass, 2009. Call number: [658.300842 Tulg](#)

Wendover, Robert W. **On Cloud Nine: an Inspiring Tale: Weathering the Challenge of Many Generations in the Workplace.** New York: AMACOM, 2006. Call number: [658.30084 Wend](#)

Zemke, Ron. **Generations at Work: Managing the Clash of Boomers, Gen Xers, and Gen Yers in the Workplace.** 2<sup>nd</sup> ed. New York: AMACOM, 2013. Call number: [658.30084 Zemk](#)

## DVDs

**Generations: M.E.E.T. for Respect in the Workplace.** 44 min. VisionPoint, 2006. DVD. Call number: [VC DV 658.30084 Gene](#)

**Managing Four Generations in the Workplace.** 35 min. Learning Communications, 2009. DVD. Call number: [VC DV 658.30084 Mana](#)

## Websites

<https://commonsenseenterprises.net/>

**Common Sense Enterprises** focuses on teaching employers how to better lead and manage their talent, specializing in four specific aspects of the talent equation: Recruitment & Retention; Managing Cross-Generational Teams; Improving Daily Workplace Decisions; and Preparing for the Workforce to Come