



LSTA

Library Services and Technology Act

Annual Report

FY 2010

October 1, 2009 – September 30, 2010

Kentucky Department for Libraries and Archives

Kentucky Department for Libraries and Archives
Wayne Onkst
State Librarian and Commissioner

December, 2010



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2010 LSTA Annual Report

Kentucky Department for Libraries and Archives

Mission Statement

The Kentucky Department for Libraries and Archives (KDLA) is committed to support and promote equitable access to quality library services and information resources to meet the library and information needs for all Kentuckians and to ensure that adequate documentation of government programs is created, maintained, and available for public use.

Introduction

The 2010 LSTA Annual Report has been prepared for the purpose of reviewing and evaluating the progress made toward meeting the goals outlined in the KDLA 2008-2012 LSTA Five-Year Plan. The Plan addresses the library needs and desires deemed necessary to the citizens of Kentucky and outlines a plan for meeting those needs. This report details funds awarded by project and the activities undertaken during federal fiscal year 2010. Financial information is provided that reflects actual expenditures by project.

Goal 1: Access to Information and Resources

Provide a central source of information and resource sharing activities that support libraries in their efforts to meet customer needs.

Goal 2: Technology and Electronic Linkages

Enhance the ability of libraries in Kentucky to meet the challenges presented by new technologies, and increase the electronic linkages between libraries statewide and KDLA.

Goal 3: Library Programming and Services

Provide, support, improve, and expand library programming and services available to the underserved, and unserved, and special needs populations of Kentucky.

Goal 4: Continuing Education and Professional Development

Strengthen the statewide library system by providing a competent, qualified workforce to deliver services and programs that addressed in the six LSTA purposes.

This publication is supported by the Institute of Museum and Library Services under the provision of the Library Services and Technology Act as administered by the Kentucky Department for Libraries and Archives.

The Kentucky Department for Libraries and Archives does not discriminate on the basis of race, color, national origin, sex, religion, age, or disability in employment or the provision of services. This publication will be made available in alternative format upon request.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$57,910

Project #: 1B

Project Title: Kentucky Guide Program

KDLA Project Monitor: Valerie Edgeworth

Number of Persons Served: 75,000

Congressional District Served: Statewide

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 1: Access to information and resources

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Sustain our cultural heritage

Primary Users

Library staff and volunteers
Statewide public

Primary Services

Cultural heritage programs
Information access and services
Virtual library services

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To promote the use of Kentucky's archival and manuscript materials housed in historical records repositories throughout the state by creating bibliographic descriptions and making them accessible through the KDLA website.

Project Activities / Methods

During the project year, the program librarian actively worked to expand the Kentucky Guide Program by promoting the standardization of archival and manuscript materials through KDLA's public and private partnerships. The librarian made visits to the University of Kentucky Archives to observe how the Archivist Toolkit open source software is being utilized, and worked with the Kentucky Council on Archives regarding an Archivists Toolkit Consortia to assist historical records repositories with software use. With the help of the State Historical Records Advisory Board (SHRAB), the program librarian worked to develop A Basics of Archives training for KY Guide program repositories. The program librarian also assisted the Kentucky Historical Society and the Kentucky Museum and Heritage Alliance with their IMLS cultural heritage collections grant in the area of collections care for 10 repositories not currently included in the Kentucky Guide.

In order to provide customers with the most appropriate contact for research information, the program librarian maintained and updated contact information for nearly 300 libraries and repositories listed in the Kentucky Guide and initiated contact with 3 additional repositories not currently listed in the guide. Catalog records were reviewed and updated. An intern from the University of Kentucky's School of Library and Information Science assisted with the project by cataloging entries and providing reference services for program repository information. Funds from this project provided salaries for the intern and program librarian.

Project Outputs

- 123 new records were created, surpassing the projected target of 50
- 260 records were reviewed and are pending final updates
- 177 records were standardized in the Kentucky Guide portion of the KDLA catalog, exceeding the projected goal of 100
- 150 records are pending final review
- 18 in-depth reference requests were completed
- Microfilm finding aids for 29 Kentucky counties were created using the Archivists Toolkit open source software

Direct contact with repositories increased 75%, requests for guide catalog information increased by 75%, and standardization of paper finding aids increased by 50% over the previous year. Overall, there was a usage increase of 36% in the Guide portion of the KDLA catalog. The majority of customers, 70%, found what they were looking for with some searching, with 22% finding information easily.

Project Outcome

As a result of this project, customers have greater access to the extensive records holdings at KDLA. New microfilm finding aids allowed KDLA research staff to answer questions more efficiently and allowed customers to easily place duplication orders. The updates to existing records increased the accuracy and availability of information provided through the KDLA OPAC. The program librarian expanded outreach activities providing an opportunity for KDLA to assist current Kentucky Guide and potential repositories with collection care, proper storage and cataloging services and information regarding funding sources and national trends.

Colleagues from other research institutions continued to express their appreciation for the completed work and continued efforts of the Kentucky Guide. Expressions of support from archivists and librarians in Kentucky and other areas of the United States were received during the grant year.

The program librarian and interns will continue to edit existing catalog records for libraries and repositories currently included in the guide. The creation of item level finding aids for microfilm collections will also continue. The Archivists Toolkit open source software will be used for an additional 30 counties included in the state archives collections in the upcoming grant year. The Kentucky Guide will continue to serve a variety of groups and institutions by offering unique and individualized services related to cataloging primary research materials located throughout Kentucky.

Anecdotal Information

"The guide records have become more comprehensive. Thanks for including the web address for the places that have these records."

"I did not know that the archives helped to catalog other institution's records. What a great service!"

"Would it possible for the research room to provide a workshop on locating records at KDLA and clarity on the work of the guide program? The staff is always so helpful at KDLA and I'm sure that this type of workshop would be well attended."

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LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$22,345

Project #: 1C

Project Title: Digitization Project

KDLA Project Monitor: Tim Tingle

Number of Persons Served: 20,000

Congressional District Served: Statewide

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 1: Access to information and resources

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Sustain our cultural heritage

Primary Users

Library staff and volunteers
Statewide public

Primary Services

Cultural heritage programs
Digitization and digital library products
Information access and services

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To expand customer access and use of historically and culturally significant original source material by creating digital images of KDLA's special collections and archival materials, and making them available through the KDLA website.

Project Activities / Methods

In the project year, KDLA made significant progress creating digital surrogates of original special collection materials. Confederate pension applications and Kentucky Governor's Executive Journals and photographs were digitized, described at the item level, linked to the KDLA OPAC, and made available in the KDLA e-Archives.

Project Outputs

- Of 4,600 Confederate Pension records, 1500 records were digitized, indexed, and added to KDLA e-Archives
- Of 69 volumes of Governor's Executive Journals from 1792 – 1931, 41 volumes were digitized and indexed, pending final upload to e-Archives
- 25 of 25 public information photographs were digitized, pending indexing and final upload to e-Archives

Project Outcome

As these activities are a result of a new statewide LSTA project, KDLA staff now have a better indication of the time required for digitizing and indexing larger special collections. Although malfunctions with scanning equipment and software issues caused some delay, over 50% of the targeted special collections materials were digitized and added to the KDLA OPAC.

KDLA staff will continue to digitize the pension records and governor's journals until completion. Work will continue by making other KDLA special collection and archival materials accessible to customers. Court cases involving Abraham Lincoln, Kentucky Governor Isaac Shelby's papers, Work Projects Administrations Writer's Project records, large topographic maps, 16mm films, video and audio tapes, and photographic slides, negatives, and prints will be digitized, described at the item level, linked to the KDLA OPAC.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$273,465

Project #: 1D

Project Title: Collection Access and Management

KDLA Project Monitor: William Shrout

Number of Persons Served: 334,089

Congressional District Served: Statewide

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 1: Access to information and resources

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Enhance a lifetime of learning opportunities

Primary Users

Library staff and volunteers

Statewide public

Primary Services

Continuing education for the public

Interlibrary loan

Literacy Programs

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To create access to informational resources in a variety of formats and to respond to the educational, recreational, and informational needs of Kentucky libraries and individuals.

Project Activities / Methods

Materials were added to the State Library collection based on survey responses and focus groups and early acquisition records were made available to the public through the online catalog. KDLA staff located and created complete, full-level bibliographic records for materials, updated holdings in the OCLC database, and added those records to the KDLA OPAC. Staff also updated and created web resources that link from web-based bibliographies and resource lists to appropriate materials in the catalog. Thousands of state publications were collected, prioritized, and housed, both in print and electronic format. Materials for book discussion and thematic kits were identified, purchased, cataloged, and packaged. Videorecordings were provided by Kentucky Education Television (KET) to support the Child Care Training Lending Library Program partnership with KDLA. Child care thematic kits were created, processed, and shared to meet the continuing education needs of early childhood caregivers.

KDLA staff managed the Kentucky Union List of Serials (KULS), providing libraries access to current serials holdings information through ownership verification and electronic transmission of interlibrary loan requests. Staff identified necessary training plans and efficient workflows for maintaining the union list and worked with libraries across the state to ensure compliance.

Project Outputs

LSTA funds were used for collections materials and salary support for nine KDLA staff to maintain the services of the project. 703 media items were added to the KDLA collection as opposed to 918 from FY 2009 totals. While the addition of video recordings increased slightly from 71 in FY 2009 to 79 in FY 2010, the addition of video recordings declined to 624, a decrease from FY 2009 totals of 667. The State Library acquired 212 programming and book discussion kits, exceeding FY 2010 goals by 62 kits and FY 2009 totals of 125 kits. 2,281 large print books were also added to the collection exceeding target goals of adding 1,500 volumes of large-print titles for circulation.

State Library staff recorded 37,235 visits to the KDLA online catalog, and cataloged and processed 5,097 state publications, which exceeded the output target by over 4,000 items and FY 2009 totals of 828. Staff also processed 7,599 interlibrary loan transactions, as compared to 7,474 in FY 2009. Though no collection target was set for KET Child Care Lending Library kits, materials received allowed State Library staff to create 53 new kits that were added and made available to public libraries.

Project Outcome

Services were provided that enabled KDLA and staff in Kentucky's libraries to serve the information needs of customers. In response to 5 user surveys and on-going needs assessments, better service, as well as a broad quality selection of resources for targeted groups, was provided.

Visits to KDLA's online catalog decreased 7.4%, however, a catalog "quick search" box was added to the KDLA homepage with a new feature, OCLC's WorldCat Local, added to the KDLA catalog. These additions allowed end users to search the OPAC in a more user-friendly format.

KDLA showed a 1.7% increase in overall number of pieces borrowed and lent during FY 2010. While interlibrary loan lending increased by 4.3%, ILL borrowing fell by 42.3%. Likewise, the total number of ILL requests dropped by 12% to 1,913 requests, as compared to 2,143 requests in FY 2009. General circulation of multimedia and kit materials also increased by 4.7% from 4,260 items in FY09 to 4,450 items in FY10 despite the State Library's decision to no longer collect or house recreational videocassette recordings. Though these statistics show a decrease in the number of transactions, user surveys revealed dependence on KDLA's circulation of large-type book and audio book collections in light of the diminishing materials budgets and financial hardships many public agencies are experiencing. Several libraries systems are requesting more audio book collections and longer circulation periods.

KDLA provided individuals, agencies, and institutions with materials to enrich their personal and professional lives, and to support their educational, informational, economic, and recreational needs. State government workers were provided access to professional library services, resources, and learning opportunities which greatly enhanced their productivity, and provided cost savings to governmental agencies. The book discussion kits, thematic programming kits, and other resources provided to Kentucky libraries through this program allow the development of quality educational experiences for Kentucky communities without a burdensome budgetary investment for local library systems.

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LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$146,056

Project #: 1E

Project Title: State Library User Services

KDLA Project Monitor: Keith Knox

Number of Persons Served: 334,089

Congressional District Served: Statewide

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 1: Access to information and resources

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Enhance a lifetime of learning opportunities

Primary Users

Library staff and volunteers

Special needs persons

Statewide public

Primary Services

Information access and services

Interlibrary loan

Staff development, education, and training

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To maintain a high quality collection of information resources in a variety of formats and appropriate equipment for use by KDLA staff for reference and research purposes, public library staff for programming and customer needs, and state employees for training and continuing education.

Project Activities / Methods

Two Materials Selection Committees met monthly to select resources in all formats to support State Library collections, including public performance multimedia materials, databases, and software packages. The committees' decisions reflected the specific resource and service needs identified by customers. Items added to the collection included, books, periodicals, business videos, sound recordings, DVDs, Text Express discussion kits, large print books, large print discussion book kits; and child, teen, and adult thematic kits.

Reference librarians provided resources to satisfy information requests from public library staff and state government employees. Online training, Ask-A-Librarian reference, large print and audio book circulation, and media and regular scheduling services were provided. An annual assessment of electronic resources was completed and databases that were no longer adequate and useful were disposed of or scheduled for removal once the term agreement expires.

Several user surveys were administered regarding the use of kits, those most popular, and additional theme requests. Feedback was received regarding the number of books and length of circulation and the lending policy adjusted to accommodate user needs. State government employees were surveyed regarding use of audio and video materials. Announcements for new book discussion, Text Express, thematic and KET kids, and library science titles added to the State Library collection were sent through the public library listserv. Distribution lists were created from state government employees with active library cards were used to send notification of upcoming online training events and new training materials available. Distribution lists for state agencies and departments, such as the Kentucky Employee Assistance Program and Governmental Services Center, and Office of Personnel, were also created to keep each informed of specific titles relevant to their duties.

Project funds were used to provide salary support for five KDLA staff to maintain the services of State Library User Services.

Project Outputs

60,772 searches were registered on databases versus 58,682 from FY 2009 totals. This increase is attributed to the impact training has had on those utilizing databases. The number of government employees that gain knowledge on how to effectively search databases reduces the time KDLA spend staff accessing and processing information. 40 online training sessions were offered, exceeding the projected output of 20 sessions for FY 2010. 406 state employees participated, and 57 participants attended 4 online training sessions designed specifically for public library staff.

The State Library participated in 6 state government outreach events and made 491 contacts. 76 state government employees obtained state library cards at these events. 3 outreach events specific to public library staff were also attended by KDLA staff which resulted in 100 contacts.

44 large print and 54 regular print discussion kits to the State Library collection. Included were 9 adult thematic and 6 preschool and 5 teen thematic kits to correspond with the 2010 Summer Reading theme. In response to popularity, 40 young adult book discussion kits were added to the collection. In total, 212 kits were added to the State Library's collection. Circulation transactions of 16,481 during FY2010 showed a 3% decrease when compared to last year's circulation total of 17,123. This reduction is due in to changes related to checkout periods of circulating materials. Checkout periods went from three to four months to five to seven months, and in some cases, longer, thereby reducing the number of time certain materials circulated annually. The State Library modified the time period in response to customer feedback. 16,428 card holders were served by the State Library, an increase from 15,818 cardholders from FY 2009 or 4%.

Project Outcome

State Library customers received quality reference and information services that met their information needs. Evaluations obtained from public libraries using reference/research services were overwhelmingly positive with a 100% satisfaction rate. Public libraries began to show an increased awareness and interest in the State Library's professional library collection that includes collection development, children's programming, public relations, and outreach. Survey results show an above 90% approval rating with circulating kits. Feedback received from participants in iLinc online trainings sessions were positive and consistent.

Anecdotal Information

Customers, both from public library employee and state worker groups, continue to express satisfaction with, and appreciation for, the services that the State Library provides.

"I am so grateful to all the staff at the State Library and Archives. Your important and often behind the scenes work helps to allow others to perform their work more intelligently, effectively and completely. Even this questionnaire is example of your desire to make information more easily available to those who desire it. Thank you."

"I think the training that you provide is very informative. I enjoy having the opportunity to be able to take the trainings that the KDLA is providing at no cost to me. The chance to gain additional knowledge that could help in my job and/or services to and for the public as our clients is of great appreciation. I commend the KDL A staff on the trainings that you provide. Thank You!"

"I recently took the Newsbank online course and intend to take more online courses. As I learn more about KDLA I will undoubtedly check out video/DVDs and possibly audiobooks. KDLA is a valuable resource/research tool and I want to be able to know what you have and how to use it. Thank you."

"I did not know that our State Library carried audiobooks and DVD's. I will most certainly use this service in the future now that I'm educated about it. The instructors were excellent. It might be beneficial to receive an e-mail displaying certain audiobooks/DVD's that are available to check out."

"Thank you for offering us a growing selection of titles to choose from and for your courteous staff."

"I would just like to thank all the staff at the library for making these resources available. Thanks Again."

"I just discovered that I can check out audiobooks, DVD, and videos. I love that we have this option and I plan to use this service in the near future. It would be really convenient to be able to download to ipod or PC. I love KDLA! :)"

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$526,102

Project #: 1F

Project Title: Support for Library Consortia

KDLA Project Monitor: Charlene Davis

Number of Persons Served: 1,043,421

Congressional District Served: Statewide

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 1: Access to information and resources

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Enhance a lifetime of learning opportunities

Primary Users

Library staff and volunteers

Statewide public

Primary Services

Information access and services

Interlibrary loan

Staff development, education, and training

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide support for collaborative efforts that serves the informational needs of both library staff and the citizens of Kentucky.

Project Activities / Methods

KDLA managed and funded the maintenance and expansion of the Kentucky Database at OCLC, including sending non-OCLC bibliographic records to the database. Staff coordinated and managed the Kentucky Resource Sharing Program's interlibrary loan activities, and funded said activities for libraries designated Lyrasis Group Members. Access for Kentucky's libraries to electronic information databases via Kentucky Virtual Library (KYVL) was financially supported through this project. KDLA provided staff support and expertise as appropriate.

The KDLA 2009 Librarian Training Needs Survey was completed, and training was planned, coordinated, and funded based on expressed needs and changes in deliverables. KDLA participated in the Endeavor/Voyager Library Management System Consortia project as an individual institution.

The Support for Library Consortia project provided salary support for one staff member and the salary of one other staff member.

Project Outputs

Funding for additional databases in KYVL was provided to the Council on Postsecondary Education (CPE). 497,817 records from non-OCLC cataloging institutions were loaded to the Kentucky group database at OCLC, exceeding the target of 200,000. New contributors, and a number of libraries which had not updated their records in a number of years, were processed through the OCLC reclamation service. These actions brought a number of complete databases instead of update files to the project.

3 sessions of OCLC WorldCat Resource Sharing: The Basics, 1 session of OCLC WorldCat Resource Sharing: Beyond the Basics, 1 session of Custom Holdings in WorldCat Resource Sharing and 1 session of Resource Sharing Detective were taught in support of staff performing interlibrary loan. 1 session of Online Cataloging Resources and Tools was taught to assist library staff who are responsible for creating and maintaining bibliographic access to their collections. These 7 sessions were attended by 82 library staff members.

The KDLA 2010 Librarian Training Needs Survey resulted in responses from 487 library staff members in 106 library systems. Different information was gathered so that the data could be manipulated specific to service communities. Data was also analyzed and region specific data was shared with regional consultants; and statewide data was shared with the Continuing Education Coordinator. A new Training Planning Team was created to ensure that training was further coordinated and that customer's expressed needs were met in the most efficient and cost effective manner possible.

Data obtained from KYVL revealed a 37% increase in database searches. The dramatic increase is attributed to a greater reliance on the KYVL family of databases, because of declining funding of local institutions.

Lending and borrowing declined by 2% over the previous year, but a 2% increase over FY2008. The KDLA 24/7 OPAC received 37,235 visits, a 7.37% decrease. A catalog quick search box was added to the KDLA homepage, including a new free feature, OCLC's WorldCat Local.

Project Outcome

The various collaborative efforts supported by this project allowed library and archival repository staff and customers throughout Kentucky to easily gain access to a wealth of information. As a result of general fund budget reductions, one of the major state agencies contributors to KYVL reduced their contribution significantly. A new fee structure will be established in FY2011. Though lending and borrowing requests declined since FY2009, the decline is indicative of a national trend. In Kentucky, libraries have been purchasing materials that have been requested, rather than utilizing traditional resource sharing services.

With regard to training, 91% of library staff who completed an online evaluation after training indicated that the knowledge and skills that they gained through the training was either outstanding or good. 81% indicated that the training was effective, with 83% indicating that they were satisfied with the level of training provided. The majority of participating library staff members have adapted well to the live online environment and consistently report extremely high levels of satisfaction with the delivery method. The Resource Sharing Detective class had such a significant waiting list that more sessions were added to FY2011.

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LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$87,500

Project #: 1F-B

Project Title: Support for Library Consortia: Virtual Reference

KDLA Project Monitor: Charlene Davis

Number of Persons Served: 9,789

Congressional District Served: 1,2,4,5,6

SUBGRANT INFORMATION

Library Name: Boone County Public Library

Project Title: Virtual Reference Project

Project Director: Jennifer Gregory

Telephone Number: 859-292-3386

Fax Number: 859-689-0435

Email: jgregory@bcpl.org

Library Website Address: http://www.bcpl.org/

Library Address: 1786 Burlington Pike, Burlington, KY 41005

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 1: Access to information, resources, and ideas

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Enhance a lifetime of learning opportunities

Primary Users

Statewide public

Primary Services

Information access and services

Virtual library services

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide a noncompetitive subgrant to Boone County Public Library to act as the administrative agent in the planning and support of a virtual reference service project using OCLC Questpoint.

Project Activities / Methods

In support of collaborative efforts, Boone County Public Library received grant funds to act as the administrative agent for this project which used Question Point/24/7. This was the third year this project had a half time person to administer the daily operation of the project. The project director coordinated the recruitment of additional participants, all contracts with OCLC, assessed libraries' readiness, trained technology and reference staff, updated the project website, and provided all necessary technology support, marketing, and scheduling.

Project Outputs

12 public libraries participated in the project, increasing by 1 from the previous year. Newly designed marketing materials were distributed to participating libraries. The target of all participating libraries promoting the virtual reference service was met. A new radio spot was produced and distributed. The radio spot was used in Northern KY and the existing TV spots were shown in Comcast and Insight cable markets. The project director conducted 3 training events that were attended by 75 people. The number of questions received decreased by 22%.

Project Outcome

All participating libraries offered the service to their customers and responded to questions during the project term. Though the total number of questions dropped, usage throughout the year remained consistent. Previous years were characterized with peak numbers in the fall and late spring, with radical sharp drops in usage over the summer and the winter holiday season. In FY2010, usage rose and fell at the same times of the year, but the curve was less dramatic. The smoothing out of the usage numbers indicates that the patron base is becoming stable with more adult residents taking advantage of the service.

The decision was made to not continue project funding after FY2010. Participating libraries had to address the viability of continuing without grant funding in the current economic climate. The inevitable loss of some libraries that could fund the program, lead to a need to readdress staffing issues. Because of these immediate issues, no additional libraries were recruited. The 12 participating libraries continued with the project until September 30, 2010. Each member library weighed their individual budget issues and 3 of the participating libraries declined participation at the end of the project. A model for staffing the Ask Why Ky service was addressed by the remaining libraries, and a sustainable staffing model was established to ensure the current standard of quality. The Ask Why Ky project remains, but will no longer be funded as a KDLA statewide LSTA project.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$20,282

Project #: 2B

Project Title: Library Automation

KDLA Project Monitor: Jay Bank

Number of Persons Served: 5,000

Congressional District Served: 1st

SUBGRANT INFORMATION

Library Name: Fulton County Public Library

Project Title: Library Automation Upgrade (2Ba)

Project Director: Elaine Allen

Telephone Number: 270-472-3439

Fax Number: 270-472-6241

Email: fultonpl@bellsouth.net

Library Website Address: http://www.fultonlibrary.com/

Library Address: 312 Main Street, Fulton, KY 42041

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Children

Young adults and teens

Primary Services

Information access and services

Software and equipment

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide faster, high quality library services through the installation of an updated automated circulation and catalog system.

Project Activities / Methods

The Fulton County Public Library received a non-matching competitive grant for \$20,282. Funds were used for equipment and installation, software, consultants, and staff and volunteer training.

The library upgraded the automation system, moving from an unsupported system to Destiny, the latest integrated automation system from Follett Software Company. Library staff was trained on the use of the automated circulation system.

Project Outputs

- Automation software and equipment was purchased and installed
- Staff members and patrons were trained in the use of the equipment
- Customer holds increased 25%

Project Outcome

The library reported that the automation system was a significant improvement for their community. Library patrons are now able to access their accounts from any computer, with their library card number and password. The library also reported that patrons appreciated being able to use the same library card for branches, bookmobile and the main library, to browse and check out materials, and request and place holds on material through the online catalog. Library staff are now able to work on the new server from home or while away from the library.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$6,370

Project #: 2B

Project Title: Library Automation

KDLA Project Monitor: Jay Bank

Number of Persons Served: 55

Congressional District Served: 2nd

SUBGRANT INFORMATION

Library Name: LaRue County Public Library

Project Title: Atrium Automation Upgrade (2Bb)

Project Director: Niki Carter

Telephone Number: 270-358-3851

Fax Number: 270-358-8647

Email: laruelib@earthlink.net

Library Website Address: http://www.laruelibrary.org

Library Address: 201 South Lincoln Boulevard, Hodgenville, KY 42748-1413

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Children

Young adults and teens

Primary Services

Information access and services

Software and equipment

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide faster, expanded library services through the installation of an updated automated circulation and catalog system.

Project Activities / Methods

The LaRue County Public Library received a non-matching competitive grant for \$6,370 to upgrade their integrated automation system. The library moved from Concourse to Atrium, a centralized, web-based library management system, both of which are produced by Book Systems. The library's website was redesigned to accommodate the new OPAC. Funds were used to purchase equipment, software, for conversion, consultants, and staff training. The upgraded automation system was promoted in the local newspaper.

Project Outputs

- Automation upgrade was purchased and installed
- 1 standard scanner was purchased and installed
- 1 wireless inventory scanner was purchased and installed
- 1 thermal receipt printer was purchased and installed
- The library's website was redesigned by Crosshatch Creative
- 2 advertisements were placed in the local paper offering tutorials
- 55 patrons were trained in the use of the new automation system

Project Outcome

The online catalog was available through the library's IP address on the website on September 15, 2010. Those trained: patrons, bookmobile users, teachers and daycare employees, noted the ease of use and quicker access to materials.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$9,000

Project #: 2B

Project Title: Library Automation

KDLA Project Monitor: Jay Bank

Number of Persons Served: 16,000

Congressional District Served: 4th

SUBGRANT INFORMATION

Library Name: Northern KY University - W Frank Steely Library

Project Title: Digital Storage Initiative (2Bc)

Project Director: Perry Bratcher

Telephone Number: 859-572-5483

Fax Number: 859-572-6181

Email: bratcher@nku.edu

Library Website: http://library.nku.edu/

Library Address: Northern KY University, Nunn Drive, Highland Heights, KY 41099

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Primary Services

Digitization and digital library products

Information access and services

Software and equipment

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide improved access to library collections and previously unavailable information resources through the addition of live server space to house large files created through digitization projects.

Project Activities / Methods

Northern Kentucky University W Frank Steely Library received a non-matching competitive grant for \$9,000. Funds were used to purchase storage area network on campus servers and provided library staff training.

The library purchased storage space to store digitized historical postcards in TIFF format. Lyrasis provided staff training on issues in digitization and preservation. A workflow process and standards for digitizing and cataloging images was established. Copyright matters were cleared and metadata was created for the collection that was digitized. An image database was populated with the cataloged records.

Project Outputs

- 2 terabytes of storage was purchased
- 4 training classes were offered, with 5 NKU employees and 10 non-NKU Kentucky librarians attending
- 225 catalog records were created of the Gilliam Postcard Collection documenting the history of Kentucky in the early to mid 20th century.

Project Outcome

The library reported that all project objectives have been met with the exception of providing access to the digital collection of Gilliam Postcards via the web. Introductory web pages the digital collection have been drafted and will be added to the library's website in FY2011.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$25,000

Project #: 2B

Project Title: Library Automation

KDLA Project Monitor: Jay Bank

Number of Persons Served: 2,266

Congressional District Served: 4th

SUBGRANT INFORMATION

Library Name: Robertson County Public Library

Project Title: Robertson County Public Library Automation Project (2Bd)

Project Director: Carol Mitchell

Telephone Number: 606-724-5746

Fax Number: 606-724-5746

Email: carol.mitchell@ky.gov

Library Website Address: http://www.robertsonlibrary.com

Library Address: 207 North Main Street, Mt Olivet, KY 41064-0282

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Children

Young adults and teens

Primary Services

Information access and services

Software and equipment

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide faster, expanded library services through the installation of an updated automated circulation and catalog system.

Project Activities / Methods

The Robertson County Public Library received a non-matching, competitive grant for \$25,000. Funds were used for consultants, equipment, and software.

The library replaced a “homemade” automation system with technology from the Library Corporation. Collections were barcoded and scanned. Following installation, staff was trained on the use of the equipment and software. The upgraded automation system allowed the library to mount its first website, providing patrons online access to books and materials. The library promoted the automation in the local newspaper, schools, and through an open-house event. Patrons were instructed on the use and functionality of the new system.

Project Outputs

- Automation software and equipment was purchased and installed
- Staff members were trained in the use of the equipment

Project Outcome

The automation system brought online access to patrons for the first time and streamlined multiple library tasks: cataloging, material check-out, loan and reserve processing, and monitoring overdue items. Library staff time spent creating and generating statistical reports has decreased. The new online technology also provides library staff another venue to promote in-house activities, including a calendar of events, and links to local services. These benefits significantly allow the library greater efficiency in serving customer needs.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$18,180

Project #: 2B

Project Title: Library Automation

KDLA Project Monitor: Jay Bank

Number of Persons Served: 50

Congressional District Served: 5th

SUBGRANT INFORMATION

Library Name: Rowan County Public Library

Project Title: RFID Implementation (2Be)

Project Director: Helen Williams

Telephone Number: 606-784-7137

Fax Number: 606-784-3917

Email: hwilliams@rowancountylibrary.org

Library Website Address: http://www.youseemore.com/rowan/

Library Address: 175 Beacon Hill Drive, Morehead, KY 40351-6031

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Children

Young adults and teens

Primary Services

Information access and services

Software and equipment

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide faster, high quality library services through the upgrade of an automated system with RFID.

Project Activities / Methods

The Rowan County Public Library received a non-matching, competitive grant for \$18,180. Funds were used for equipment and installation, software, and technical support.

The library purchased 3M Self Checkout Stations and associated RFID hardware and software. Equipment installation and staff training was provided. The automation project underwent significant delays due to the construction of a new Rowan County Public Library facility. The new building opened on August 30, 2010. The library promoted the project through local television, newspaper articles, and during dedication events at the opening of the new building.

Project Outputs

- Self checkout stations and related RFID equipment and software was purchased and installed
- Staff members and patrons were trained in the use of the equipment

Project Outcome

The project was not completed as scheduled due to construction delays and equipment damage. The library reported that the self checkout stations will be a significant improvement for patrons. Library patrons will be served more quickly and efficiently as they no longer must interact with library staff when wanting to check out materials or access collections.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$16,500

Project #: 2B

Project Title: Library Automation

KDLA Project Monitor: Jay Bank

Number of Persons Served: 5,500

Congressional District Served: 4th

SUBGRANT INFORMATION

Library Name: Washington County Public Library

Project Title: ILS Upgrade (System Migration) (2Bf)

Project Director: Joy Wandrey

Telephone Number: 859-336-7655

Fax Number: 859-336-0256

Email: jwandrey@bellsouth.net

Library Website: http://www.washingtonkylibrary.org/

Library Address: 210 East Main Street, Springfield, KY 40069-1125

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Young adults and teens

Primary Services

Information access and services

Software and equipment

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide improved and expanded library services through the installation of an upgraded library automation system.

Project Activities / Methods

Washington County Public Library received a non-matching, competitive grant for \$16,500. Funds were used to purchase equipment, installation, maintenance agreements, and training.

The library replaced AmLib, an unsupported, obsolete automation, with Evergreen, an open source software. New laptops, including two dedicated Linux servers were installed. Library staff received online training in the use of the new technology. System support was provided by Equinox Software, Inc. Patrons were assisted and trained in catalog searching.

Project Outputs

- Equipment was purchased and installed
- Library staff was trained in the use of the equipment

Project Outcome

The library's migration from the outdated ILS to open-source software allowed the library to obtain an accurate picture of their collection, including, overdue materials, what is in circulation, and what remains on the shelves. AmLib, the previous system, had randomly been deleting records from the library's collection and circulation database. As a result, there is a more accurate accounting of items in the collection and reports are much easily generated.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$20,000

Project #: 2B

Project Title: Library Innovation

KDLA Project Monitor: Jay Bank

Number of Persons Served: 59

Congressional District Served: 2nd

SUBGRANT INFORMATION

Library Name: Bullitt County Public Library

Project Title: Library In A Box (2Bg)

Project Director: Randy Matlow

Telephone Number: 502-543-7675

Fax Number: 502-543-5487

Email: randy@bcplib.org

Library Website Address: http://www.bcplib.org/

Library Address: 2127 North Walnut Street, PO Box 99, Shepherdsville, KY 40165

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Strengthen communities

Primary Users

Adults

Rural populations

Special needs persons

Primary Services

Information access and services

Outreach services

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To install an electronic control modular access unit (materials drop box) in the unincorporated city of Nichols, in order to provide county residents access to library materials.

Project Activities / Methods

The Bullitt County Public Library District received a non-matching, competitive grant for \$12,150. Funds were used to purchase an electronic access cabinet that was placed on the grounds of the Nichols Elementary School in order to provide the furthest Bullitt County residents access to books and materials. Funds were also used to purchase a laptop which was used to interact with the device controller, for installation, signage, and electrical work. The project was promoted with bookmarks, newspaper articles, a ribbon cutting, material sent home with school children and the direct mailing of pamphlets to all households in the Nichols community.

Project Outputs

- 1 electronic access cabinet was purchased and installed
- 1 laptop computer was purchased and installed
- Staff and patrons were trained in the use of the equipment

Project Outcome

Nichols is land-locked from the rest of the county by Fort Knox to the south and hills to the north, and as such, there is no retail activity and patrons must travel long distances to purchase or do anything. The easy access of the drop off/pick up point at Nichols Elementary allowed for 24/7 patron access to library materials. It also provided the library with a tool to continually assess demand for library services in the area. The library reported that half of patrons utilizing the drop box are existing patrons and the other half new. Patrons also have dropped off materials that were checked out directly from the library to save a return trip and mileage back to Shepherdsville where the main library is located. In addition, several teachers have also expressed interest in requesting materials for use in their classrooms and patrons, overall, have expressed thanks that the library is providing the service.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$3,022

Project #: 2B

Project Title: Library Assistive Technology

KDLA Project Monitor: Jay Bank

Number of Persons Served: 5

Congressional District Served: 4th

SUBGRANT INFORMATION

Library Name: Grant County Public Library

Project Title: Visual Technology Assistance (2Bh)

Project Director: Susan Calloway Nimersheim

Telephone Number: 859-824-2080

Fax Number: 859-824-2083

Email: s.nimersheim@fuse.net

Library Website Address: <http://www.youseemore.com/GrantCounty/default.asp>

Library Address: 201 Barnes Road, Williamstown, KY 41097

LSTA Purpose

Services to persons having difficulty using libraries

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Enhance a lifetime of learning opportunities

Primary Users

Senior citizens

Special needs persons

Primary Services

Outreach services

Software and equipment

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

Install a computer workstation equipped with reader and magnification software in order to provide access to library resources for the visually impaired.

Project Activities / Methods

The Grant County Public Library received a non-matching, competitive grant for \$3,022. Funds were used to outfit an existing public access computer with additional RAM, a large screen monitor, headset microphone, magnifying and reading software, and for a flatbed scanner.

Project Outputs

- 1 flat panel 22 inch LCD monitor was purchased and installed
- 1 Zoom Text magnification and screen reading software program was purchased and installed
- 1 Read & Write Gold reader software program was purchased and installed
- 1 TalkPro Headset Microphone was purchased and installed
- 1 flatbed scanner was purchased and installed
- 1 GB of memory was purchased and installed on an existing PAC
- Staff were trained in the use of the equipment by a representative from the Kentucky Office of the Blind
- The library promoted the new equipment and software by distributing 500 color flyers to the local Chamber of Commerce, Kiwanis Club, Lion's Club, Health Department, and Walmart

Project Outcome

The library reported that patrons had access to the dedicated reading station. Surveys were distributed. Businesses and services in the county were pleased to know that the library had the capability to serve those with no or limited vision, indicating they would provide referrals if the opportunity arose.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$3,930

Project #: 2B

Project Title: Library Assistive Technology

KDLA Project Monitor: Jay Bank

Number of Persons Served: 43

Congressional District Served: 5th

SUBGRANT INFORMATION

Library Name: Morgan County Public Library

Project Title: Technological Assistance for the Visually Impaired (2Bi)

Project Director: Michael Griffitts

Telephone Number: 606-743-4151

Fax Number: 606-746-2170

Email: mgriffitts@gmail.com

Library Website Address: http://www.youseemore.com/mcpl/

Library Address: 151 University Avenue, West Liberty, KY 41472-1140

LSTA Purpose

Services to persons having difficulty using libraries

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Enhance a lifetime of learning opportunities

Primary Users

Senior citizens

Special needs persons

Primary Services

Outreach services

Software and equipment

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To install text magnification equipment and software at a public access terminal to provide greater access to information resources and materials for visually impaired patrons.

Project Activities / Methods

The Morgan County Public Library received a non-matching, competitive grant for \$3,930. Funds were used to outfit an existing public access computer with a large screen monitor and to purchase magnifying and reading software. The library promoted the project through the local newspaper, flyers, library website, outreach to community groups, and by targeting patrons that checked out large print materials.

Project Outputs

- 1 flat panel 22 inch large screen monitor was purchased and installed
- 1 Zoom Text Screen Magnification Reader software package was purchased and installed
- 327 sessions were noted with each session lasting an average of 37 minutes.
- Promotional materials were developed and distributed

Project Outcome

The library reported that their visually impaired patrons voiced their appreciation regarding the addition of assistive technology to the library. The library also reported that not all visually impaired persons have utilized the equipment, as many patrons used the machine to magnify small objects or fine print reading material. The Library Director/Project Director noted the popularity of the equipment.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$9,095

Project #: 2B

Project Title: Library Equipment

KDLA Project Monitor: Jay Bank

Number of Persons Served: 250

Congressional District Served: 6th

SUBGRANT INFORMATION

Library Name: Boyle County Public Library

Project Title: Boyle County Public Library Microfilm Access Project (2Bj)

Project Director: Georgia de Araujo

Telephone Number: 859-236-8466

Fax Number: 859-236-7692

Email: gdearaujo@boylepublib.org

Library Website Address: http://www.boylepublib.org

Library Address: 307 West Broadway, Danville KY 40422-1407

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Young adults and teens

Primary Services

Information access and services

Software and equipment

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To replace an outdated microfilm reader/scanner in order to provide access to microfilmed records that includes census data, vital statistics, and county newspaper backfiles.

Project Activities / Methods

The Boyle County Public Library received a non-matching, competitive grant for \$9,095. Funds were to purchase a microfilm reader/scanner by S-T Imaging to replace an existing machine that was in use since 1998. Library staff were trained by the vendor, and, in turn, conducted training sessions for library patrons. The project was promoted with the opening of the newly renovated Research Room in Boyle County Public Library building.

Project Outputs

- 1 ST200X microfilm reader and scanner was purchased and installed
- The reference librarian averaged 3 uses per week to answer questions
- 174 persons were trained in the use of the equipment

Project Outcome

The library reported that the addition of the new microfilm reader/scanning equipment provided a significant improvement to services offered to patrons. The equipment provided higher resolution images, the ability to print, full-function editing, and multiple modes and formats of saving and transmitting files. The installation of the equipment was delayed to coincide with the reopening of the library following a renovation project. However, usage started high and stayed there with 83 persons utilizing the equipment in the 3rd quarter and 91 persons in the 4th quarter. The library also reported that teacher coordinators of the gifted and talented programs at Danville Independent and Burgin Independent Schools contacted the library regarding training sessions in equipment use for their students for the 2010-2011 school year. One focus of the gifted and talented coursework is local history where students will complete research projects using the microfilm newspaper and census information in the library's collection. The library was pleased to support the educational goals of the two local school systems and stated that patrons consistently report less time was required to complete their work using archival collections as compared with the previous equipment. Additionally, one patron reported an increase in the quantity of his genealogical work because the new equipment allowed an edit and email capability not previously available and another remarked favorably on the ease of use and her experience was better than her other out-of-town research outings.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$2,054

Project #: 2B

Project Title: Library Equipment

KDLA Project Monitor: Jay Bank

Number of Persons Served: 150

Congressional District Served: 2nd

SUBGRANT INFORMATION

Library Name: Breckinridge County Public Library

Project Title: Projector & Screen for Programs and Meeting Room Use (2Bk)

Project Director: Sarah Flood

Telephone Number: 270-756-2323

Fax Number: 270-756-5634

Email: sarah_flood@bellsouth.net

Library Website Address: http://www.bcplibrary.org

Library Address: PO Box 248, 112 South Main Street, Hardinsburg, KY 40143-0248

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Children

Young adults and teens

Primary Services

Information access and services

Software and equipment

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

Provide funding for a projector and projection screen to support library programming.

Project Activities / Methods

The Breckinridge County Public Library received a non-matching, competitive grant for \$2,054. Funds were used to a projector and large screen to replace an old small television set in support of family and senior nights, intergenerational gaming, and community group use. The library promoted the equipment and programming through the use of PowerPoint displays in the library, local radio spots, announcements and visits to local schools, and through the local newspaper.

Project Outputs

- 1 3M digital projector was purchased and installed
- 1 70" X 70" Salara wall screen was purchased and installed
- 4 new families signed up for library cards
- Checkouts for juvenile materials doubled during the grant period

Project Outcome

The library reported that the purchase of the projector and projection screen made a positive impact on library programming. Every program that utilized the equipment was well attended and everyone enjoyed themselves. Movie night for adults and seniors was a huge success. Seniors responded that they would not have attended movie night if the library did not have the projector. A reason included not being able to see a regular screen and the difficulty of having many people crowded around a television. Of the 15 regular senior attendees, 10 had vision problems. 14 indicated they would be interested in coming to the next movie night due to the ability to socialize and talk about the movie, feeling like they were in a movie theater, and just being with others.

Communicaire, an organization that cares for the adult mentally challenged, consistently brought a group to movie nights. The Library Director reported that "*Communicaire participants commented that attending the movie programs is like going to the movies, every time they come. They are always so grateful to get out in the community and they end up checking out books before they leave.*" Library outreach was also impacted as minority families began attending programs, including Four African-Americans families who obtained library cards. Parents, grandparents, and childcare givers stated children and teens developed greater social skills and patience over time, while waiting to participate in gaming activities or when showing younger ones how to play.

Anecdotal Information

From the Library Director:

Several families remarked that they "*never came to movie events, because the screen on the television was too small and they did not want to crowd around it.*" Many are now interested in coming to future movies, because they feel they can be together as a family and socialize with other families, without feeling closed in.

The first time in the library, a mother was so excited to see the projector. She told her daughters, "*this is like being at a movie theater, except it's free.*" She then told us, "*they*

had never been to a theater, because they can not afford the entrance fees.” The mom and kids have now started attending storytime and other events at the library.

From program participants:

“The library is now meeting our needs; we are not big readers, but free programs and DVDs are something we enjoy.”

One teen remarked, *“the library brings us together.”*

A participating adult remarked, *“the library’s impact on the community is that it both educates and entertains.”*

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LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$3,210

Project #: 2B

Project Title: Library Equipment

KDLA Project Monitor: Jay Bank

Number of Persons Served: 4,000

Congressional District Served: 3rd

SUBGRANT INFORMATION

Library Name: Clinton County Public Library

Project Title: Library Equipment (2BI)

Project Director: Gayla Duvall

Telephone Number: 606-387-5989

Fax Number: 606-387-5989

Email: clintonlibrary@hotmail.com

Library Website Address: http://www.clintonpubliclibrary.org/

Library Address: 302 King Drive, Albany, KY 42602

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Children

Young adults and teens

Primary Services

Information access and services

Software and equipment

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide funding for a projector and projection screen to support children's library programming.

Project Activities / Methods

The Clinton County Public Library received a non-matching, competitive grant for \$3,210. Funds were used to purchase a laptop, digital projector and projection screen. The equipment was used during story time, on movie day with children in pre-school, Headstart, and kindergarten, and the Summer Reading program. Surveys were distributed to parents, caregivers and teachers at the end of each program.

Project Outputs

- 1 Dell Latitude laptop was purchased and installed
- 1 – 100 inch pull down projection screen was purchased and installed
- 1 Optoma digital projector was purchased and installed
- 313 programs were presented

Project Outcome

The library reported that attendance at children's programs greatly increased with the acquisition of the new equipment. Survey results showed that children sat better, could hear better, and could see the screen better. One teacher commented, "*the children always got excited when they realized they were coming to the library.*" A grandparent said, "*her grandchildren would rather come to the library on movie day, than do anything else.*" Though the project was not targeted to older users, the equipment worked well for adult audiences in computer training. The library reported that adults could see the instructions much better.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$6,525

Project #: 2B

Project Title: Library Equipment

KDLA Project Monitor: Jay Bank

Number of Persons Served: 5,000

Congressional District Served: 1st

SUBGRANT INFORMATION

Library Name: Fulton County Public Library

Project Title: Public Computer Expansion (2Bm)

Project Director: Elaine Allen

Telephone Number: 270-472-3439

Fax Number: 270-472-6241

Email: fultonpl@bellsouth.net

Library Website Address: http://www.fultonlibrary.com

Library Address: 312 Main Street, Fulton, KY 42041-1699

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Young adults and teens

Primary Services

Information access and services

Software and equipment

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide funding to purchase three desktop computers for improved patron access to information and resources, and to provide one-on-one training to patrons with little or knowledge of computer use.

Project Activities / Methods

The Fulton County Public Library received a non-matching, competitive grant for \$6,525. Funds were used to purchase desktop computers, Internet filtering and word processing software, hardware and promotional supplies and for installation fees.

The library increased its public access computers from 7 to 10 in order to increase its ability to serve their patrons. All public computers were updated with Windows 7 and Microsoft Office 10. Library staff and volunteers assisted patrons daily with applying for jobs, sending out resumes and applications, and filing for unemployment. The library collaborated with the Mayfield Career Center to establish a Jobs and Work class two mornings a month in support of the unemployed or underemployed. The sessions included how to use the Kentucky Office of Employment and Training website, which included instruction with job registration, finding the right job, resume preparation, and interview skills. 6 to 10 persons attended each job readiness workshop during the grant period. The library started a Jobs Club for class attendees to come back to the library and talk about what they've accomplished since the training and jobs they've applied for. Signs were purchased and placed throughout the community to promote the new computer equipment and training opportunities.

Project Outputs

- 3 Dell PC Optiplex 360 Minitowers were purchased and installed
- Sonicwall and Firewall content filtering and firewall protection was purchased and installed
- PAC circulation increased from 362 patrons per month in August 2009 to 796 patrons in August 2010

Project Outcome

The library reported that the addition of the public access computers positively impacted patron access to information and resources. Patrons now have improved Internet access and reduced wait times at existing PACs. The Library Director noted a steady demand for computer use with many patrons specifically requesting the new computers and assistance with the newly installed programs. These benefits allowed the library greater efficiency in serving customer needs. Increases in computer use ranging from 72% to 112% were reflected in circulation statistics. Prior to installation of the new computers, circulation was consistently around or under 300 patrons per month.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$9,098

Project #: 2B

Project Title: Library Equipment

KDLA Project Monitor: Jay Bank

Number of Persons Served: 49

Congressional District Served: 6th

SUBGRANT INFORMATION

Library Name: Garrard County Public Library

Project Title: Microfilm Printer/Reader (2Bn)

Project Director: Laura McWilliams

Telephone Number: 859-792-3424

Fax Number: 859-792-2366

Email: garrardcountypubliclibrary@yahoo.com

Library Website Address: http://garrardpublib.state.ky.us/

Library Address: 101 Lexington Street, Lancaster, KY 40444-1155

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Young adults and teens

Primary Services

Information access and services

Software and equipment

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To replace a non-working microfilm reader/printer for improved patron access to genealogical and local historical records.

Project Activities / Methods

The Garrard County Public Library received a non-matching, competitive grant for \$9,098. Funds were used to purchase a Canon MS300II microfilm scanner to replace a machine that would no longer print microfilmed images. Notice of the new equipment was placed in local and nearby newspapers, posted on the library's website, and sent to the local historical society.

Project Outputs

- 1 digital microfilm scanner was purchased and installed
- Library staff was trained in the use of the equipment

Project Outcome

The library reported that the addition of the new digital microfilm reader/scanning equipment was a positive improvement to services offered to local genealogists and historians. The equipment was installed early in the grant year but the project was stalled as the library was closed for 3 months due to a construction/renovation project. However, the library also reported the average number of genealogists visiting the research room grew from 25, before the project, to 49, after the equipment was installed. Both patrons and library staff have been very happy with the quality of the machine and ease of use.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$8,610

Project #: 2B

Project Title: Library Equipment

KDLA Project Monitor: Jay Bank

Number of Persons Served: 169

Congressional District Served: 6th

SUBGRANT INFORMATION

Library Name: Jessamine County Public Library

Project Title: Microfilm Reader/Scanner (2Bo)

Project Director: Barbara Sutherland

Telephone Number: 859-885-3523

Fax Number: 859-885-5164

Email: bsutherland@jesspublib.org

Library Website Address: http://www.jesspublib.org

Library Address: 600 South Main Street, Nicholasville, 40356-1839

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Young adults and teens

Primary Services

Information access and services

Software and equipment

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To replace an outdated and failing microfilm reader/printer for a more effective use of local history and genealogical materials for patrons.

Project Activities / Methods

The Jessamine County Public Library received a non-matching, competitive grant for \$8,610. Funds were used to purchase a Canon MS300II microfilm scanner to replace a machine that was very old and required frequent servicing. The new equipment allowed the library to fill obituary requests through a national online obituary index and from local patrons. The library also processed numerous requests from customers for microfilm through interlibrary loan. The library promoted the in the library's electronic newsletter, placed signs at the microfilm station and information desk in the library, and sent notices to the Jessamine Historical Society.

Project Outputs

- 1 digital microfilm scanner was purchased and installed
- Library staff participated in 2 training sessions with the vendor
- A user guide was created for patrons
- 291 obituaries were sent to out-of-town customers
- 169 patrons used the equipment during the grant year

Project Outcome

The library reported that the addition of the new digital microfilm reader/scanning equipment was a positive improvement to services offered to patrons, including local genealogists and historians. The equipment operated perfectly from the moment of installation and no repair calls were made nor were there days of missing service. A survey was offered to patrons and the results were favorable. All user needs were met and customers were satisfied with the equipment upgrade. Staff time devoted to troubleshooting machine problems were eliminated. The microfilm scanner's special features enabled patrons to pre-scan before printing copies, resulting in less paper waste. The scan and email capability improved staff efficiency in responding to remote requests for obituaries and other microfilmed materials.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$9,222

Project #: 2B

Project Title: Library Equipment

KDLA Project Monitor: Jay Bank

Number of Persons Served: 6,000

Congressional District Served: 5th

SUBGRANT INFORMATION

Library Name: Knott County Public Library

Project Title: Are You Being Served? (2Bp)

Project Director: Tammy Owens

Telephone Number: 606-785-5412

Fax Number: 606-785-4299

Email: kclib9@hotmail.com

Library Website Address: http://www.knottcountylibrary.com

Library Address: PO Box 667 667, 238 Route 160 , Hindman, KY 41822-0667

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Young adults and teens

Primary Services

Information access and services

Software and equipment

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To replace an outdated server and two circulation desks in order to provide more efficient service to patrons.

Project Activities / Methods

The Knott County Public Library received a non-matching, competitive grant for \$9,222. Funds were used to purchase a Dell Power Edge 2900 server, a 10-user Windows Enterprise Edition license, and 2 Dell OptiPlex 760 desktops. The equipment was used to replace a slow and often out of service server that caused disruptions of service for patrons and staff. The upgrades were publicized on the local television station and on the library's new website which was linked to the online catalog.

Project Outputs

- 1 server and associated software was purchased and installed
- 2 desktops were purchased and installed
- Library staff was trained in the use of the equipment
- 327 new borrowers were added
- 567 borrowers were updated in the new system
- 1,589 new items were added to the library's catalog
- 23,373 items were checked out during the grant reporting period

Project Outcome

The library reported that the addition of the new equipment allowed speedier access to records, no server down time, and a smoother overall operation of the library. Library staff observed that patrons used the online catalog more often and were getting their materials without assistance. Library staff were able to input over 26,000 items in database and noticed a marked increase in the use of the new website. The time and cost saving benefits of the equipment was especially significant as library staff was reduced from 4 to 2 due to local government layoffs during the grant year. The remaining library staff remarked the speed and efficiency of the new server allowed them to provide faster and more accurate service to patrons.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$9,910

Project #: 2B

Project Title: Library Equipment

KDLA Project Monitor: Jay Bank

Number of Persons Served: 5,000

Congressional District Served: 6th

SUBGRANT INFORMATION

Library Name: Montgomery County Public Library

Project Title: Patron Computer Access & Security Update (2Bq)

Project Director: Debbie Ware

Telephone Number: 859-498-2404

Fax Number: 859-498-7477

Email: kdawread6@aol.com

Library Website Address: <http://www.youseemore.com/mtsterling/>

Library Address: 241 West Locust Street, Mount Sterling, KY 40353-1352

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Young adults and teens

Primary Services

Information access and services

Software and equipment

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To purchase six new desktop computers and PC reservation and print management software for forty computers in order to provide improved network access and an upgraded computer check-out system for patrons.

Project Activities / Methods

The Montgomery County Public Library received a non-matching, competitive grant for \$9,910. Funds were used to purchase 6 HP SB 6000 desktop computers to replace 4 older, donated desktops and 2 outdated and ineffective circulation terminals. PC reservation and print management software was installed to fairly allocate patron's time on 40 public access computers.

Project Outputs

- 6 desktops were purchased and installed
- PC reservation and print management software was purchased and installed
- 640 staff/patron interventions were averted

Project Outcome

The library reported that the project was an overwhelming success. Time limits for computer use are now automated with the flexibility to allow patrons to engage in more time-consuming activities such as job applications, and online classes. The library also reported the network is more secure as network passwords no longer must be entered by staff at each log-in. Patrons use their library cards to log-in. Library staff can now send messages to patrons to inform them their time limit has been met or that other patrons need the computers. The new equipment and software has saved time for patrons and staff and allowed for more secure access to information and resources. The library also reported that several patrons downloaded material to their I-pods, something that would not have been possible on the library's older equipment.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$8,055

Project #: 2B

Project Title: Library Equipment

KDLA Project Monitor: Jay Bank

Number of Persons Served: 250

Congressional District Served: 4th

SUBGRANT INFORMATION

Library Name: Owen County Public Library

Project Title: Kids Disc-over Technology! (2Br)

Project Director: Jennifer Nippert

Telephone Number: 502-484-3450

Fax Number: 502-484-3463

Email: jennifernippert@bellsouth.net

Library Website Address: <http://www.youseemore.com/owen/>

Library Address: 118 North Main Street, Owenton, KY 40359-9201

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Children

Primary Services

Information access and services

Literacy programs

Software and equipment

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To purchase four desktop computers equipped with literacy software for preschool children.

Project Activities / Methods

The Owen County Public Library received a non-matching, competitive grant for \$8,055. Funds were used to purchase 4 Kids Cybernet workstations, replacing 2 eleven year-old computers. The new computers, dedicated to advancing preschooler literacy and computer skills, were loaded with early learning, elementary, and upper level learning software. The library identified computer literacy skills that needed improvement for each participant by administering surveys. Parents evaluated their children's progress after each session. The library promoted the project to local organizations, Mothers of Preschoolers (MOPS), a support group that meets at the library, and to the Raisin' Factory, a local daycare center which is part of the library's outreach.

Project Outputs

- 4 workstations were purchased and installed
- 1,600 sessions were recorded during the grant reporting period

Project Outcome

Initially, the project director used informal interviews to collect the children's computer literacy skill level. Levels spanned from very proficient to unskilled. Parents or caregivers worked with the children to help them gain patience when they became frustrated with the software. The library reported that over time the children's time spent on the workstations was self-directed and as they became more familiar with the computers, they worked on individual pieces of software for longer periods of time. All parents reported satisfactory progress toward the goals they had set with their children. The project director felt that the increased length of sessions was a good indicator of a more engaged and meaningful learning experience for each child. Parents also made use of library resources while their children worked on the new workstations.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$6,758

Project #: 2B

Project Title: Library Equipment

KDLA Project Monitor: Jay Bank

Number of Persons Served: 4,000

Congressional District Served: 4th

SUBGRANT INFORMATION

Library Name: Trimble County Public Library

Project Title: Library Equipment (2Bs)

Project Director: Kathy McKown

Telephone Number: 502-255-7362

Fax Number: 502-255-7491

Email: trimble.librarydirector@insightbb.com

Library Website Address: http://www.youseemore.com/trimble/

Library Address: 112 Highway 42 East, Bedford, KY 40006-0249

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Children

Young adults and teens

Primary Services

Information access and services

Software and equipment

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To purchase a circulation printer and three desktop computers: two replacement public access computers and a circulation workstation, in order to effectively increase patron access to information and library resources.

Project Activities / Methods

The Trimble County Public Library received a non-matching, competitive grant for \$6,758. Funds were used to replace an outdated circulation terminal and online public access computer with state of the art workstations. A workstation was also added to the children's section and a printer to the circulation desk. 3 flash drives were also purchased, including 3 additional mice and keyboards to replace failing equipment.

Project Outputs

- 3 Dell OptiPlex 760 desktops were purchased and installed
- 1 Epson circulation printer was purchased and installed

Project Outcome

The library reported that new equipment tremendously improved library services to patrons. The two public access workstations were fully networked into the library's automation system and functioned as planned. The new PACs were available to the public for software, Internet, and online catalog access. Printing capabilities in both color and black and white were accessible to patrons with ease. The new equipment allowed staff to provide faster and more efficient assistance at the service desk. Reference requests were answered expediently and book requests and other orders were processed more quickly. Patrons using the new PACs have enjoyed quality computer time with no down time, lock-us or reboots and processing at the circulation desk increased by 225%.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$237,210

Project #: 2E

Project Title: Information Technology Infrastructure Support

KDLA Project Monitor: Skip Hunt

Number of Persons Served: 150

Congressional District Served: Statewide

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Library staff and volunteers

Statewide public

Primary Services

Digitization and digital library projects

Information access and services

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide the information technology infrastructure for the State Library; information technology services for patrons of the State Library, including state employees and public libraries statewide; and technology that ensures the success of other LSTA funded projects.

Project Activities / Methods

Funds were used to provide salaries for two information technology personnel, and for costs, hardware, software, and network components that enabled the availability and support of electronic information resources, including reference, literary, and government records.

Information technology support was provided to KDLA staff, as needed. The following purchases enhanced the network infrastructure as noted:

- Additional storage to increase the volume of electronic records to enhance services available to the public
- A tape expansion unit with two drives to expand backup capabilities in response to the increased volume of electronic records
- Storage area network (SAN) license upgrades to provide additional storage and retrieval capabilities of the State Library
- 2 laptops for employee use
- Microsoft Office 2007 licenses to the Kentucky Talking Book Library due to READS database software upgrades

Project Outputs

The projected output targets for server and storage improvements were met, including output targets for software license updates.

Project Outcome

Through this project, electronic information resources and services were delivered to the direct customers of KDLA and local public library systems, providing local citizens a portal to the State Library's information resources, both library and archival. These operations ensured that libraries and citizens of Kentucky had equitable access to the networked library and archival information available.

Infrastructure improvements, software license upgrades, and ongoing technology support allowed employees to efficiently complete their work, provide enhanced services to customers, and expand services related to electronic resources. State Library staff regularly comment that the LSTA-supported information technology services allow them to perform their functions and provide services that they could not otherwise.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$22,795

Project #: 2F

Project Title: Telecommunication Services Support

KDLA Project Monitor: Skip Hunt

Number of Persons Served: 334,089

Congressional District Served: Statewide

LSTA Purpose

Library technology, connectivity, and services

State Five-Year Plan

Goal 2: Technology and electronic linkages

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

People with special needs

Statewide public

Primary Services

Information access and services

Technology infrastructure

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide efficient and effective telecommunication services from KDLA to libraries and citizens of Kentucky.

Project Activities / Methods

To accomplish the project objective the following was completed:

- Installed DSL lines in the Regional offices to connect librarians to the state network
- Provided connections that enabled customers to contact the State Library for services, information, and assistance, and provided voice access to libraries contacting the State Library for information or services
- Maintained servers to current levels of hardware, storage capacity, and current releases of operating systems, and utilized the capabilities of advancing telecommunication technologies

Project Outputs

- Provided necessary hardware and software to staff, enabling them to make full use of capabilities provided by the digital telephone system
- Provided funds to support voice mail and telephone access to the department
- Provided funding to maintain remote communication devices
- Provided funding to support access for users with disabilities

Project Outcome

The vast majority of services provided by KDLA staff are initiated and performed via the telecommunications network funded by this project. Libraries, archives, librarians, and citizens benefit, and in some cases, are able to operate only with information provided through this network. Feedback received from end users was overwhelmingly positive.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$445,801

Project #: 3B

Project Title: Kentucky Talking Book Library

KDLA Project Monitor: Barbara Penegor

Number of Persons Served: 4,353

Congressional District Served: Statewide

LSTA Purpose

Services to persons having difficulty using libraries

State Five-Year Plan

Goal 3: Library programming and services

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Enhance a lifetime of learning opportunities

Primary Users

People with special needs

Senior citizens

Primary Services

Information access and services

Outreach services

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide free public library services to Kentuckians who are physically unable to read standard print because of visual or physical disabilities.

Project Activities / Methods

KDLA provided direct services to patrons by circulating movies, newspapers, musical instruction and musical scores, books and magazines (Braille, cassette, digital cartridge) and the necessary playback equipment via the US Postal Service. Customized service was provided to each patron, assisting them with book selection, equipment replacement, circulation adjustment, reference, and referral. Brochures, catalogs, newsletters, and patron guides were produced as needed in-house and used to recruit new patrons and introduce them to the services available.

KTBL took over administration of BARD (Braille and Audio Reading Download) for Kentucky users who download digital talking books directly from the National Library Service (NLS) website. Technical support was provided to patrons for this service. New digital talking books were distributed to over half of KTBL patrons. Replacement cassette players and other equipment were also distributed.

The Northern Kentucky Subregional Talking Book Library closed for financial reasons in September 2009, and KTBL assumed service for 15 additional counties. KTBL collaborated with the Audio Studio for the Reading Impaired to distribute Kentucky-related magazines on cassette tape. The Talking Book Library also produced and distributed an annual survey which was sent to 894 patrons with email addresses. The KTBL newsletter was distributed via email and posted on KDLA website and Facebook page.

Project funds were used to provide salaries of nine KDLA staff in support of project activities and two new volunteers were added to the recording program, including some authors reading their own work. A catalog of Kentucky books was produced and distributed. Recorded magazines were produced and distributed; cassette tapes were duplicated to create new books and magazines for distribution, and to replace lost or damaged tapes; print books were selected, purchased, and recorded; DVDs with audio description were purchased and circulated; and returned equipment was inspected and repaired.

Two book carts were purchased for transporting materials between floors. An external hard drive for archival storage of recorded book masters, freeing space on the network, was purchased. Two barcode scanners for book and machine circulation were also purchased. KTBL staff attended multiple continuing education opportunities to maintain a high quality of service, including participating in tours, conferences, and meetings to promote digital books and machines to librarians, organizations for the blind, senior citizens, and service organizations.

Project Outputs

Readership – 4,353 patrons

New patrons – 531 patrons were added

Circulation – 232,459 items (9,381 Kentucky-recorded books; 805 descriptive movies; 13,921 magazines; 3,078 newsletters; and 609 descriptive movies)

Volunteers – produced 38 books and 4 special projects

Staff – participated in 39 outreach activities

Machines – 3,243 machines and accessories were distributed to patrons, 2,200 were new digital talking book players

Newsletters – 1 issue of the KTBL newsletter, 2 issues of the NKTBL newsletter was produced and it included a final edition notifying patrons of its impending closure and providing KTBL contact information

Cassette Tapes – 2,250 cassette tapes were duplicated for distribution

Digital Talking Book Circulation – 52,041 items, or 22% of all circulation. 509 patrons signed up for digital downloads from the NLS BARD website accounting for 46% of digital circulation and 10% of all circulation.

Additional outputs – duplicated 8,277 cassette tapes and processed 1336 out-of-state interlibrary loans for Kentucky books; locally-produced Kentucky books circulated an average of 6.08 times each, while NLS titles averaged 3.16 times each.

Project Outcome

The Kentucky Talking Book Library (KTBL) serves as the Kentucky regional library in a nationwide network administered by the National Library Service for the Blind and Physically Handicapped (NLS), which is a branch of the Library of Congress. NLS supplies KTBL with Braille and special format books and magazines, cassette players and accessories, and support and guidance. KTBL provided services to 126 Kentucky counties.

Through the Talking Book Libraries, free public library services were provided to Kentuckians who are physically unable to read print. Patrons ranged in age from 3 to 103. Preschoolers used Braille or Talking Books as an introduction to literacy, while older children used them to learn Braille, read school assignments, and pleasure reading. 65.1% of KTBL patrons are over age 60, with the 80-89 year-olds being the largest group with nearly 23% of total users. When surveyed, 91.3% of patrons responded that they use Talking Books for entertainment, 36.9% for companionship, 43.1% for education, 19.4% for religion, 23.8% to stay abreast of current events, and 14.4% for professional development. Patrons could select more than one category.

The success of the Talking Book service was evidenced by heavy usage. During the project year, individual patrons read anywhere from 1 to an astounding 4,893 books. Registered KTBL patrons averaged 53 items each, as compared to 12 items averaged by registered public library users in Kentucky. More than half of KTBL patrons listen to Talking Books Daily: 40% listen between 2 – 6 hours; 19.8% listen between 1 – 2 hours. Another 26.3% listen between 2 – 6 hours per week. 64% of patrons sit and listen, while the remainder do other things while listening, such as cooking, housework, sewing/knitting, and exercising.

66.5% of survey respondents rated overall service as “excellent,” 20.5% rated it as “very good,” and 9.9% patrons rated the service as “good.” When asked what they liked best about the service, 30% like the fact that the digital players were easier to use, 23% liked the ability to download books, and 13% liked the improved sound. Convenience of delivery and automatic service (21.9%), variety of materials available (20.6%), helpfulness of staff (18.1%), designed for the blind and low vision (16.9%, and ability to download from BARD results were also recorded. Patrons that used the BARD website to download digital talking books reported that they could obtain and read the books they wanted, when they chose, and didn’t have to return them, as a positive factor.

While KTBL serves a relatively small number of individuals, the impact of the service on the individual’s life quality cannot be overstated. For many patrons, this is their link to the world. This free service enables them to easily obtain materials and the necessary playback equipment for access to printed information that would otherwise be unavailable to them.

Anecdotal Information

A new patron called less than a week after he got his first talking book. He said he had already read the book, was ready for more, and wanted to tell me how much he liked the service. *“It is almost like being able to read again.”*

“My mother received a digital recorder and it is fantastic for her. She is 91 and has MD which made the cassette a struggle. The new digital recorder is simple to operate, simple to load and has talking buttons which all adds up to NO calls to come over and check why the recorder doesn’t work.”

A new patron, a retired doctor, told us *“this is the best thing since I had to give up fox hunting when I was in my 80s.”*

From the wife of a recently deceased patron: *“Thanks so much for being so good to Don and me in supplying the Talking Books. He did enjoy them, especially the new digital machine. I even took it to the hospital for him to use.”*

“I listen to my tapes and I crochet—that’s all that keeps me from going stark raving mad.”

After receiving her digital player a patron called to say how much she likes it and the ability to download books from BARD. She reminisced about her cassette player: *“It took me to many places and introduced me to many people. It introduced me to life*

again, so I will always have a soft spot in my heart for it. I didn't want to see it go." Still, she returned it in favor of using the new machine.

"I really appreciate the prompt attention you gave to his request. Tyler's world is of darkness, but every once in a while a kind act lets a little light in. Thank you so much."

"I want you to know that your Talking Books are the highlight of my mother's day. Talking Books really helps to keep her spirits up and gives her something to look forward to each day as her eye sight is nearly gone. However, her mind is still as sharp, as ever. You will never know how much good you are doing for my aging mother. Again, thanks so much for all that you and your organization does for her. May God Bless you."

"It is such a blessing to be able to have talking books. Multiple sclerosis has taken a great deal of my vision." This patron was able to play her keyboard again after receiving large print music scores from the NLS music dept.

"The BARD website is great. I bought my cartridge and cable...and had no trouble whatsoever with the download process...I'm concerned that with this technology, they'll start phasing you guys out. I hope that isn't the case. You have been a wonderful resource and a great librarian. The excellent service that you extend to your customers and to me particularly, cannot be replicated by advances in technology."

"I must stop and send a note of appreciation...the talking book system and you the workers need a pat on the back... Sometimes during my painful or sick nights I can turn on my machine and it helps!"

"I am returning Mother's player and ear phones. She passed away this week. I want to let everyone in your office and in the Library Department know what a wonderful service this has been. Mother has had her player for about 6 years, and I could not count the many enjoyable hours she spent listening to books. I am so thankful that mother had this privilege, and I cannot thank you enough. Please continue this program so others may have the pleasure that Mother enjoyed."

"I can't imagine not liking the digital player. It is so easy to use. What I really like is that no matter what button you push it audibly tells you what it is doing... Because I like my player so much and do take it with me, I am going to have someone make me a carrier for it. I did the same for my tape player. On most days I listen to my talking books an upward of 4 hours or more. Some days, almost all day. I have a progressive form of MS and so often do not feel well. It is a wonderful distraction for me and I find it relaxing. I walk one to two miles most days of the week, and of course, my cassette player always comes with me. I found it quite heavy so this digital cartridge player is so much easier to carry with me. I'm a very thrilled patron. I told my son that although I hate having MS one of the benefits is talking books. I tell everyone about it, especially those looking for a place to donate money!"

“In handling the new player, I played with the Braille (labels) around the buttons a bit and it seems I can “read” the difference in the characters to a very small degree. I had the idea that it would be nice to add Braille to my communications skills. Incidentally, I seem to be catching on pretty well so far. I guess the experience I picked up with Morse code and ASL...is holding me up pretty well now. Plowing new land is satisfying indeed! Too many seniors seem to get too complacent, letting their mind atrophy from a total lack of exercise and I don’t want to fall into that rut. My body going to pieces is trouble enough without letting the mind go too.”

“I received my new player on Tuesday and have been enthralled to say the least...and I must admit I am amazed. Not only at the technology but at the generosity of the government and the kindness and helpfulness of Library personnel. “

“I have been a recipient of the Talking Book program for over forty years. I have calculated that I have read in excess of a couple of thousand books over those years. Over those many years I have been associated with numerous Talking Book library personnel who have been nothing less than courteous, responsive and most willing to go the extra mile. I was blinded at seventeen. Went from a life of basketball, football, baseball and looking forward with great anticipation to getting my driver’s license. I would like to say I buried myself in books to compensate but in reality I was forced to read, what I perceived as grueling tests for school. It wasn’t until after college that I began appreciating books for the sheer enjoyment. I remember the first player machine I was given: an old box like record player that played “78” size records. Books came in a very bulky container, that I’m sure drove the postman crazy. That advanced to a more modern and chic looking plastic record player. I remember receiving my “Newsweek” magazine in a “thirty-three and a third” size record. What a real treat it was to get a cassette player and now like I previously mentioned “I’m amazed” with the new player. I now wonder what the next generation will be. I imagine the current system will be soon outdated by rapidly advancing technology. Again, most of all I want to thank the countless Talking Book personnel who have made this program the outstanding program that it is. I realize it isn’t just “nuts and bolts” but most importantly the dedication of all those helping out.”

Exemplary Project

There is no other source where those who are physically unable to read print can get the same service for free: a large, diverse collection; recorded books of special interest to Kentuckians; playback equipment; collection and equipment designed for those with visual or physical disabilities; digital books, audio books, cassette books, Braille, special-format magazines, descriptive videos, and newspaper-reading service; and access to materials held by other libraries in the NLS network. A higher level of service is provided than other organizations because books are selected for patrons and mailed automatically on a regular schedule tailored to suit individual reading needs.

This project addresses a particular need that crosses generations and results in partnerships with other community agencies to help improve the daily lives of an underserved group of citizens.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$127,558

Project #: 3C

Project Title: Children and Young Adult Programs Support

KDLA Project Monitor: Heather Dieffenbach

Number of Persons Served: 1,030

Congressional District Served: Statewide

SUBGRANT INFORMATION

Library Name: Kentucky Humanities Council

Project Title: Prime Time Family Reading Time®

Project Director: Kathleen Pool

Telephone Number: 859-257-5932

Fax Number: 859-257-5933

Email: kathleen.pool@uky.edu

Library Website Address: www.kyhumanities.org

Library Address: 206 East Maxwell Street, Lexington, KY 40508-2613

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 3: Library programming and services

IMLS Primary Performance Category

Strengthen families and children

IMLS Secondary Performance Category

Enhance a lifetime of learning opportunities

Primary Users

Children

Library staff and volunteers

Young adults and teens

Primary Services

Education-related services for children and teens

Information access and services

Staff development, education, and training

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide a statewide children and young adult library programming consultant to assist library personnel in developing and enhancing public library services for Kentuckians from birth through age eighteen.

Project Activities / Methods

KDLA employed a consultant specializing in services for children from birth through eighteen years of age. The consultant provided training and consultation for individual librarians, regional children's services cooperatives, and other professional organizations. The consultant also coordinated the statewide summer reading program as part of the Collaborative Summer Library Program; created book sets to support discussion groups, developed programming kits for preschoolers and teens, provided oversight to a statewide children and youth listserv, and monitored programming subgrants.

In support of collaborative efforts, the Kentucky Humanities Council received a grant for \$40,000 to administer the Prime Time Family Reading Time® program, a unique intergenerational six-week program of reading and discussion developed and sponsored by the Louisiana Endowment for the Humanities for at-risk children aged six to ten and held in public libraries. The consultant acted as liaison between the Kentucky Humanities Council and KDLA. The Prime Time Family Reading Time® program featured award-winning children's picture books to stimulate discussion about themes and problems encountered in every day life. The Kentucky Humanities Council selected participating libraries, organized training, made site visits, and evaluated projects. Each discussion was led by a storyteller and a humanities scholar.

Project Outputs

- Coordinated the statewide Summer Reading program
- 131 librarians attended Summer Reading workshops throughout the state
- 119,637 children and young adults registered for the Summer Reading program
- 50% of libraries reported partnering with other organizations in their communities in the Summer Reading program
- 28 online training sessions were presented to library staff working with children
- 95% of Kentucky public libraries sponsored Summer Reading programs and 57% registered greater numbers of children and young adults than FY 2009
- 20 thematic program kits were created to support book discussions by children and teens
- A new partnership was formed with the Kentucky Department of Education to help promote Summer Reading throughout the public schools
- Coordinated a 2-day training by the Lunar and Planetary Institute to train librarians to offer astronomy-based programs to children
- Offered 1 face-to-face training on library services for children with special needs
- Maintained a listserv of 280 persons and used the listserv to disseminate information about training opportunities, best practices, and resources
- 17 libraries and 1 school family resource center hosted Prime Time programs

- Each participating Prime Time library enrolled an average of 23 families and reported an overall retention rate of 99%
- 100% of Prime Time libraries registered 100% of program participant for library cards

Project Outcome

Training and consultation activities for public librarians and other organizations providing services to children were successful. Survey results from the Summer Reading program showed that 87% of librarians reported beneficial changes in their target audiences and communities that they attributed to the Summer Reading programs. 87% of librarians attending online Children's Services trainings reported increased professional knowledge and 70% reported the trainings increased the quality of their work.

Prime Time Family Reading Time® libraries indicated that the multi-generational discussions of universal issues, in the context of children's picture books proved to be a non-threatening and non-confrontational way to discuss potentially controversial topics. Libraries reported that all families benefited from the experience and that program participants returned to use other library services after the conclusion of the Prime Time Programs.

All subgrant recipients monitored by the consultant successfully completed their proposed programming projects.

Anecdotal Information

"I don't know how I would have survived without having the ideas presented at the Summer Reading Workshop, the networking, the shared program outlines!"

"I have already used one of the presenter's songs today in my program at a child care. Keep the classes coming please!"

"There was one little boy in particular that didn't care for books or being read to at all until he attended his first Summer Reading storytime. His mother told me the week afterwards that he had asked to be read to every night after that. I even saw him picking out a few of his own books the last week."

"One lady told me she was so grateful for the library and all the performers we had invited this summer due to the fact her family couldn't afford to travel on vacation during the summer. She said since her child had attended so many programs during the summer at the library he would have something to talk about when he was asked at school, "What did you do this summer?"

"Two young girls had just been taken from their family--their caregivers brought them to the programs and told me it had made their adjustment easier because they enjoyed coming to the library."

"This year more young kids finished the reading log and more parents read to children than in previous years."

“Some of the children have never participated in an organized event like this (Prime Time). During these six weeks I have noticed improvement in listening skills and ability and willingness to share and take turns.”

“Often, I heard parents talking about reading the stories at home and how their children liked reading them. One Hispanic family...told me that her children enjoyed reading more than ever now.” --Prime Time Translator

Exemplary Project

Prime Time Family Reading Time® is the focus of an exemplary partnership among Kentucky Department for Libraries and Archives, Kentucky Humanities Council, each participating public library, and the Louisiana Endowment for the Humanities. It is by far the most productive partnership in which the KDLA Children and Young Adult Programs Support Consultants have participated.

KHC's staff expertise, administrative efficiencies, and economies of scale have made it possible to continue to accommodate almost every library that requested a program in spite of budget cuts. Prime Time is realizing its purpose of helping low-literacy families to understand the pleasure and importance of reading and discussing of the big ideas in books.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$54,334

Project #: 3D

Project Title: Adult Programs Support

KDLA Project Monitor: Polly Price

Number of Persons Served: 350

Congressional District Served: Statewide

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 3: Library programming and services

IMLS Primary Performance Category

Provide access to information,resources and ideas

IMLS Secondary Performance Category

Enhance a lifetime of learning opportunities

Primary Users

Adults

Library staff and volunteers

Special needs persons

Primary Services

Continuing education for the public

Information access and services

Literacy programs

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide a statewide programming consultant to assist library personnel in developing and enhancing public library services for adults.

Project Activities / Methods

KDLA employed a consultant specializing in services for adults. The consultant provided training and consultation for individual librarians, adult services cooperatives, and other professional organizations. The consultant also produced bibliographies and exhibits of adult books; created kits for book discussion groups, coordinated statewide adult program development, and facilitated online training sessions.

Project Outputs

- 71 book discussion kits with resource guides were developed in regular and large print
- 6 adult thematic kits with resource guides were created
- 4 online trainings were presented, with an average of 18 attending each session
- Began work on goals for adult literacy programs
- A website for Adult Services librarians was developed from suggestions at several offered trainings
- Surveys were sent to libraries to ascertain training needs

Project Outcome

Training and consultation activities for public librarians and other organizations providing services to adults were successful. Feedback from librarians resulted in a website being developed and maintained by the consultant. The site lists current resources for programming to different organizations concerned with adult services, adult literacy promotion, and outreach to seniors. All subgrant recipients monitored by the consultant successfully completed their proposed programming projects.

Anecdotal Information

"The webinar was informative and friendly. It was handled much better and gave me a lot more information than some of the webinars I've taken from ALA or other national webinar companies."

"I work in a home for seniors. Every month I give a presentation to all new residents. I recently came across your page, 50 Plus Resources, while I was looking for some resources for the elderly to use in my presentation. I just wanted to take a second to say thank you for helping me out, I really appreciate it."

"The Readers' Advisory links are wonderful! I'm passing them along to all my desk staff."

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$20,000

Project #: 3E

Project Title: Library Outreach Support

KDLA Project Monitor: Terry Manuel

Number of Persons Served: 350

Congressional District Served: 4th

LSTA Purpose

Services to persons having difficulty using libraries

State Five-Year Plan

Goal 3: Library programming and services

IMLS Primary Performance Category

Provide access to information,resources and ideas

IMLS Secondary Performance Category

Enhance a lifetime of learning opportunities

Primary Users

Adults

Children

Special needs persons

Primary Services

Information access and services

Mobile services

Outreach services

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide start-up funds for a new library service or to extend library services to unserved or underserved groups.

Project Activities / Methods

The Carter County Public Library received a non-matching, non-competitive grant for \$20,000 to create a bookmobile outreach service. Funds were used to support a bookmobile librarian, training, books and materials, equipment and furnishings for the bookmobile, and vehicle maintenance.

Project Outputs

A bookmobile librarian was hired and a schedule was established providing bookmobile services to all parts of the county. Best-selling fiction, popular non-fiction, and periodicals were purchased and added to the library's collection. The bookmobile also stocked a wide range of materials from easy readers for those just learning to read to materials to help with homework assignments. Bookmobile services and schedules were modified several times during the grant year to determine where stops would need to be located and what services should be offered.

Project Outcome

Initially, the bookmobile carried a stock of books, but began to offer programming in response to needs. Reading Time was established and the library began outreach services to nursing homes and preschools. The library also partnered with Kenton County Public Library for ideas and inspiration and made several changes based upon the association. Three new stops were added to the biweekly runs and patron attendance increased as a result.

Anecdotal Information

A lady said, *"she hadn't seen a bookmobile for 40 to 50 years."* She wasn't able to walk, so the driver helped her on. She was so happy to go inside and look at all that the bookmobile offers.

A Carter County magistrate stated: *"It's so exciting to see the bookmobile out on the roads offering services to the people in our county."*

From the Carter County Journal-Times: *"Want a movie but can't make it down to the local movie rental store? The bookmobile can help there, as well. Renters get three days of DVD rentals – and it's free. That's right, step on the bookmobile, pick out a movie and keep it at no charge for three days."*

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$9,020

Project #: 3F

Project Title: Library Programming

KDLA Project Monitor: Polly Price

Number of Persons Served: 50

Congressional District Served: 4th

SUBGRANT INFORMATION

Library Name: Carter County Public Library

Project Title: Carter County Memory Project (3Fa)

Project Director: Christopher Sinnett

Telephone Number: 606-284-8070

Fax Number: 606-286-8070

Email: director@cartercountypubliclibrary.org

Library Address: 115 Mills Street, Olive Hill, KY 41164

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 3: Library programming and services

IMLS Primary Performance Category

Provide access to information, resources and ideas

IMLS Secondary Performance Category

Enhance a lifetime of learning opportunities

Primary Users

Adults

Seniors

Young adults and teens

Primary Services

Cultural heritage programs

Digitization and digital library products

Software and equipment

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

Provide training sessions on genealogy research and preservation to seniors, adults, and young adults for the purpose of expanding and strengthening their knowledge of local history and individual family heritage.

Project Activities / Methods

The Carter County Public Library received a non-matching, competitive grant for \$9,020. Funds were used to purchase multifunction printers, digital projectors, laptops, an Ancestry.com subscription, and supplies. Workshops were held: Discover Your Family's History, Where Do I Look Next, Looking Beyond the Library's Walls for Your Family's History, and Putting It All Together. The equipment was used to copy and digitize documents for preservation and access in the library in order to provide a core collection of resources for future use by patrons. Exhibits and presentations were created by patrons for the library and the first Carter County Genealogy Fair.

Project Outputs

- 2 Phaser Color Laser All-in-One Multifunction printers were purchased and installed
- 2 Epson Powerlight digital projectors were purchased and installed
- 2 HP laptops were purchased and installed
- 4 workshops were provided and attended by 19 patrons
- 13 family trees were produced, including 3 generations of one family working together to produce their family tree
- 1st Annual Carter County Genealogy Fair was scheduled

Project Outcome

Carter County experienced a flood that razed a Carter County Public Library branch library. The branch's entire collection of genealogical materials was destroyed, including equipment purchased with grant funds. However, the library replaced the equipment and proceeded with grant activities. Workshops, the genealogy fair, and other library outreach allowed citizens to participate in events connecting them to information and resources needed to become better acquainted with their personal and local histories. The grant project afforded the library the opportunity to collaborate with the local historical society and two local genealogical groups. The library's collection grew immensely due to the documents produced by participants and through donations of books and photographs from people in Alaska, Wisconsin, New York, and Georgia. The library established a dedicated genealogy room at the branch library that was damaged by the flood.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$4,190

Project #: 3F

Project Title: Library Programming

KDLA Project Monitor: Polly Price

Number of Persons Served: 250

Congressional District Served: 2nd

SUBGRANT INFORMATION

Library Name: Daviess County Public Library

Project Title: Conquer the Computer (3Fb)

Project Director: Alicia Harrington

Telephone Number: 270-684-0211

Fax Number: 270-684-0211

Email: aharrington@dcplibrary.org

Library Website Address: http://www.dcplibrary.org/

Library Address: 2020 Frederica Street, Owensboro, KY 42301

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 3: Library programming and services

IMLS Primary Performance Category

Provide tools for the future

IMLS Secondary Performance Category

Enhance a lifetime of learning opportunities

Primary Users

Adults

Seniors

Primary Services

Continuing education for the public

Job and career services

Training for the public

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To offer a series of basic computer skills and general Internet use classes to enhance the computer skills of library patrons.

Project Activities / Methods

The Daviess County Public Library received a non-matching, competitive grant for \$4,190. Funds were used to purchase laptop computers and for printing promotional and instructional materials. The library created and provided classes for patrons aimed at improved computer skills. Classes offered were Computer Basics, Internet Basics, E-Mail Basics, and Guided Practice, where patrons received more individualized help. A job searching pathfinder was developed and made available on the library's website. Brochures, bookmarks and mouse pads were produced to promote the class series and to highlight common computer shortcuts and websites.

Project Outputs

- 10 Asus Eee laptop computers were purchased and installed
- 1 Zoom Text Magnifier/Reader software package were purchased and installed
- 38 classes were held with 221 participants
- The jobs pathfinder was used 20 times

Project Outcome

The library considered the project to be very successful and plans to expand class offerings. Library 101 and Basic Genealogy classes have been developed and are scheduled for November and December. The library reported participants were surveyed before and after each class with participants reporting their knowledge and skill level increased and library staff observing increased participant confidence when using PACs. Feedback also prompted the library to expand all classes to two hours and add an evening class. Printed materials provided shortcuts to make the patron's computing experience easier and faster. Mouse pads promoting the class series were placed at all PACs in the library. Patrons began to request more and varied trainings on library databases and other resources. The library began a "Lunch and Learn" session and will begin to host trainings off site due to the mobility of the laptop computers.

Exemplary Project

This project is exemplary because it not only utilized technology through library programming to improve participant's computer skills, the project made a positive impact in their life condition. One participant commented that she lost several jobs because of her lack of skills and the training would help her in her job search. Another participant was not able to complete the class series because she found employment. The Daviess County Public Library Conquer the Computer project is having a tremendous impact on program participants.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$5,550

Project #: 3F

Project Title: Library Programming

KDLA Project Monitor: Heather Dieffenbach

Number of Persons Served: 2,000

Congressional District Served: 4th

SUBGRANT INFORMATION

Library Name: Gallatin County Public Library

Project Title: Children's Authors Come to Gallatin County (3Fc)

Project Director: Judy Oliver

Telephone Number: 859-567-2786

Fax Number: 859-567-4750

Email: judy@gallatincpl.org

Library Website Address: http://www2.youseemore.com/gallatin/

Library Address: PO Box 848, 209 West Market Street, Warsaw, KY 41095

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 3: Library programming and services

IMLS Primary Performance Category

Provide tools for the future

IMLS Secondary Performance Category

Provide access to information, resources, and ideas

Primary Users

Children

Young adults and teens

Primary Services

Education-related services for children and teens

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide a series of workshops that will showcase children's authors and illustrators with the purpose of increasing children's interest in books and showing them how to create through storytelling and drawing illustrations.

Project Activities / Methods

The Gallatin County Public Library received a non-matching, competitive grant for \$5,550. Funds were used for speaker's fees and travel, and promotion. The library hosted a series of events that brought 4 children's author/illustrators to the county. Authors spoke to children, and in some cases parents, about how they came up with ideas, how they put books together, and the steps they took to become authors/illustrators.

Project Outputs

4 Artists were contracted, including:

- Earl B Lewis, author/illustrator (at Gallatin County Middle Schools – 600 students)
- Will Hillenbrand, author/illustrator (at Gallatin County Lower Elementary School – 600 students)
- Leigh Ann Florence, author (at Gallatin County Public Library, preschool – 3rd grade – 600 students)
- Chris Rumble, author/illustrator (at Gallatin County Public Library – 200 children and adults)

Project Outcome

The main goal of the project was to increase children's interest in books and have them discover the creative process authors and illustrators use in making them. The library reported that the objective was met. Presentations included musical instruments, sing-alongs, PowerPoint slides, repetitive chants, and drawing. School and library staff indicated that the children were connected and their learning was evidenced by the high number and quality of the questions they asked. Teachers reported an unusually high level of engagement and on-task behavior during the presentations.

Anecdotal Information

"The time spent with author Will Hillenbrand was well worth it. His presentations were set to the level of the children. They varied and maintained the children's interest." – Joseph Wright, Gallatin County Elementary School principal

"For both authors that visited the schools, we received very complimentary feedback from the teachers and the principals on how much they enjoyed having the visitors and how productive they were for the children." – Judy Oliver, Project Director

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$1,884

Project #: 3F

Project Title: Library Programming

KDLA Project Monitor: Heather Dieffenbach

Number of Persons Served: 145

Congressional District Served: 6th

SUBGRANT INFORMATION

Library Name: Garrard County Public Library

Project Title: Afterschool Gaming Club (3Fd)

Project Director: Laura McWilliams

Telephone Number: 859-792-3424

Fax Number: 859-792-2366

Email: garrardcountypubliclibrary@yahoo.com

Library Website Address: http://www.garrardpublib.state.ky.us/

Library Address: 101 Lexington Street, Lancaster, KY 40444

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 3: Library programming and services

IMLS Primary Performance Category

Strengthen families and children

IMLS Secondary Performance Category

Enhance a lifetime of learning opportunities

Primary Users

Children

Young Adults and teens

Primary Services

Afterschool programs

Education-related services for children and teens

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To offer afterschool gaming opportunities for teens, twelve to eighteen, for the purpose of increasing literacy through video games, game-based novels and gaming magazines.

Project Activities / Methods

The Garrard County Public Library received a non-matching, competitive grant for \$1,884. Funds were used to purchase a Nintendo Wii game console and accessories, games, books, and subscriptions to gaming magazines. Gaming programs were offered bi-weekly in the afternoon. The program was advertised in the local newspaper, The Advocate-Messenger. A survey was distributed at the end of the program.

Project Outputs

- 1 game console was purchased and installed
- 40 books were purchased and added to the library's youth collection
- 3 magazine subscriptions were purchased and made available
- An average of 11 teens attended each program
- 71 library cards were issued to teens, aged 12 – 18
- 1,589 young adult books were circulated

Project Outcome

The library reported that the project had mixed results. Teenagers that were not normal library users visited the library and participated in the gaming program. The library observed that the teens learned to cooperate with each other and coordinated their own play schedule and line up in a fair manner. Instead of checking out the gaming books and magazines, the teens chose to read them in the library. The program was impacted by the opening of the new Garrard County high school. The old high school is in walking distance of the library, but the new high school is in a more isolated part of the county and students were unable to walk to the library. While the library had a steady group of middle school-aged teens who could walk to the library, they did not have a large numbers of older teens. Overall, the library considered the program a success. An overwhelming survey response at the end of the project indicated making friends was one of the benefits of the program.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$4,342

Project #: 3F

Project Title: Library Programming

KDLA Project Monitor: Heather Dieffenbach

Number of Persons Served: 160

Congressional District Served: 4th

SUBGRANT INFORMATION

Library Name: Grant County Public Library

Project Title: Gaming's Not Just for Kids (3Fe)

Project Director: Wynita Worley

Telephone Number: 502-824-2020

Fax Number: 502-824-2083

Email: w.worley@fuse.net

Library Website Address: http://www2.youseemore.com/grantcounty/

Library Address: 201 Barnes Road, Williamstown, KY 41097

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 3: Library programming and services

IMLS Primary Performance Category

Strengthen families and children

IMLS Secondary Performance Category

Provide access to information, resources, and ideas

Primary Users

Adults

Children, young adults and teens

Seniors

Primary Services

Education-related services for children and teens

Information access and services

Intergenerational programs

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide literacy-based gaming experiences for patrons ages six to adult that will develop higher order thinking skills through the new knowledge and competencies gained from gaming.

Project Activities / Methods

The Grant County Public Library received a non-matching, competitive grant for \$4,342. Funds were used to purchase a Nintendo Wii game console and accessories, video games, board games, playing cards, and chess sets books. Gaming programs were offered bi-weekly in the afternoon. The program was advertised in the local newspaper, The Grant County News, through the schools, and at retirement homes. A survey was distributed at the end of each program.

Project Outputs

- 19 programs were held, including Grandparent and Me, World of Warcraft tournaments, nursing home outreach, a Game Design Boot Camp, Pioneer Game Day, Bridge, Chess, and a Geocaching event
- 160 persons were in attendance

Project Outcome

The library reported the project progressed much slower than planned. The most unusual games, card games and pioneer hand games, were more popular than the electronic games. Adults were especially thrilled with the pioneer hand games, as they either played them as children or recalled parents and grandparents talking about the games. The geocaching program was successful in teaching participants how to use a GPS unit, follow instructions and locate coordinates. 85% of program participants said they learned a game they had never played before. 65% expressed an interest in playing a game again on their own. The Game Design Camp sparked interest in 17 young people to consider game design as a career.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$13,330

Project #: 3F

Project Title: Library Programming

KDLA Project Monitor: Polly Price

Number of Persons Served: 87

Congressional District Served: 6th

SUBGRANT INFORMATION

Library Name: Jessamine County Public Library

Project Title: WorkLaunch @ JCPL (3Ff)

Project Director: Sara King

Telephone Number: 859-885-3523

Fax Number: 859-885-5164

Email: sking@jesspublib.org

Library Website Address: http://www.jesspublib.org/

Library Address: 600 South Main Street, Nicholasville, KY 40356

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 3: Library programming and services

IMLS Primary Performance Category

Enhance a lifetime of learning opportunities

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Seniors

Primary Services

Continuing education for the public

Economic development

Training for the public

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To partner with the Kentucky Works Program to provide job search training to the residents of Jessamine County through a series of workshops.

Project Activities / Methods

The Jessamine County Public Library received a non-matching, competitive grant for \$13,330. Funds were used to purchase laptop computers, protection and office productivity software, and mice, and for promotion and supplies. A partnership with the Kentucky Works Project (KWP) was developed to facilitate a six-week programming series of classes geared toward the unemployed of Jessamine County. Classes offered were PC Basics, Email 101, Finding Jobs Online, Resume Writing, Introduction to Job Search Strategies, and Interviewing Do's and Don'ts, which included mock interviews. A job fair was held at the end of the project. The library promoted the program in the local paper, the Jessamine Journal, and with flyers and handouts in the library and placed at the Adult Education Center, Chamber of Commerce, local food stamp office, and Courthouse bulletin board. Additional flyers were distributed through the school system, and Asbury College & Seminary. Pre- and post-surveys were administered to participants.

Project Outputs

- 10 Dell Latitude E5500 laptops with Symantec Endpoint Protection software was purchased and installed
- 10 Microsoft 2007 Professional Edition software packages were purchased and installed
- 10 Logitech optical mice, 10 Innovera keyboards, and 5 premium surge protectors were purchased and installed
- 1 Datum Laptop Storage Cart was purchased
- 6 workshops were held
- 39 customers and 5 employers attended the job fair

Project Outcome

The library reported participant's knowledge about computer and email use, resume writing and job search activities increased. Confidence regarding job searching was positively impacted. The library also reported that citizens are better trained and more equipped to enter the workforce. The job fair provided an opportunity for recruiters from local companies to meet with job-seekers to discuss employment openings, collect resumes, and schedule interviews. Two participants put their new skills to use and applied to become library volunteers to gain more experience working in a professional setting. The library stated Jessamine County Public Library has earned the reputation of being the only outlet in the county where the general public can receive training free of charge.

Anecdotal Information

"This class is long overdue. I'm forty-years old and should have learned these things in school. Kids don't know how to search for a job."

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$5,500

Project #: 3F

Project Title: Library Programming

KDLA Project Monitor: Polly Price

Number of Persons Served: 80

Congressional District Served: 4th

SUBGRANT INFORMATION

Library Name: Mason County Public Library

Project Title: Web Workshops for Job Seekers (3Fg)

Project Director: Valerie Zempter

Telephone Number: 606-564-3286

Fax Number: 606-564-5408

Email: masoncolibrary@bellsouth.net

Library Website Address: http://www.masoncountylibrary.com/

Library Address: 218 East Third Street, Maysville, KY 41056

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 3: Library programming and services

IMLS Primary Performance Category

Enhance a lifetime of learning opportunities

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Seniors

Primary Services

Continuing education for the public

Economic development

Training for the public

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To offer a series of workshops to train adult patrons in basic computer skills.

Project Activities / Methods

The Mason County Public Library received a non-matching, competitive grant for \$5,500. Funds were used to provide salaries for instructors, supplies, and publicity. The library hired an instructor who developed the curriculum for 6 classes: Email, Resume Writing, Online Employment Applications, Internet Searching, Social Networking, and Buying and Selling Online through eBay. Exit surveys were taken by all participants. The library promoted the project on the library's website and in the local paper, The Ledger Independent.

Project Outputs

- 10 Dane Elec 2GB flash drives were purchased
- 2 printer cartridges were purchased
- 2 reams of resume paper were purchased
- 72 workshops were offered

Project Outcome

The library reported that all participants met the goals for each class. Participants were able to use an Internet browser to navigate the web, operate links, save information and perform basic services. Participants also created email addresses, sent and received email, created resumes, and emailed them to prospective employers. Online job applications were submitted by attendees and 2 offers of employment were received. Additional training modules were developed based on participant feedback: Social Networking and an eBay class. The library reported exit surveys indicated a need for continued or remedial training, and a preference for one-on-one assistance. The program will continue as a monthly offering and the library plans to extend topics to include free information sources, such as online encyclopedias, the National Medical Library, the Kentucky Virtual Library, and other resources in class form.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$2,900

Project #: 3F

Project Title: Library Programming

KDLA Project Monitor: Heather Dieffenbach

Number of Persons Served: 259

Congressional District Served: 2nd

SUBGRANT INFORMATION

Library Name: Meade County Public Library

Project Title: Generation Gamer (3Fh)

Project Director: Donna Fackler

Telephone Number: 270-422-2094

Fax Number: 270-270-3133

Email: donna.fackler@yahoo.com

Library Website Address: http://www.meadreads.org/

Library Address: 400 Library Place, Brandenburg, KY 40108

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 3: Library programming and services

IMLS Primary Performance Category

Enhance a lifetime of learning opportunities

IMLS Secondary Performance Category

Provide access to information, resources, and ideas

Primary Users

Children

Young adults and teens

Primary Services

Education-related services to children and teens

Information access and services

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

Offer gaming opportunities for teens, ten to eighteen, which will allow players to organize into teams, and work together to accomplish goals for the purpose of problem solving and socialization.

Project Activities / Methods

The Meade County Public Library received a non-matching, competitive grant for \$2,900. Funds were used to purchase gaming consoles, accessories, and games. The library offered a series of 12 monthly gaming programs structured as tournaments. The project was promoted in the library with flyers, flyers faxed to the schools, to patrons via the library's electronic newsletter, and in the local papers, The Meade County Messenger and The News Standard.

Project Outputs

- 1 Nintendo Wii game system, compatible video games, and accessories were purchased and installed
- 1 XBox360 game system, compatible video games, and accessories were purchased and installed
- 259 teens attended 12 programs

Project Outcome

The library reported that the project increased teen socialization. At the beginning of the program, 60% of attendees indicated that they attended programs to "show off skills or practice skills. By April, 80% of attendees indicated that they attended the program to meet friends with similar interests. 10 regular program participants rated their technology skills after attending the program, with 6 rating their skills as higher. The library also reported that teen volunteerism increased, including program participants working together to create a Teen Advisory Board. Teens are donating time to organize and monitor other teen programs and shelve books in the library. Teens with special needs are now regularly attending programs.

Anecdotal Information

From parents of program participants:

"My girl is having problems adjusting to middle school, but certainly doesn't have a problem here."

"If he wasn't here, he would be in his room playing video games alone. This is great!"

From the Project Director:

"When Evan's [a child with autism] grandmother brought him to the first video game tournament, she stayed in the room with him. For several meetings, she sat in her car parked close to the building, and later waited for him in the library. At our last event, she dropped him off so she could run errands. Now, he talks to me and fellow gamers in full sentences, not monosyllables. His receptive and expressive language skills have improved enormously. He occasionally laughs at a joke. Due to the relaxed and accepting atmosphere at the library, his anxiety level is almost non-existent."

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$8,134

Project #: 3F

Project Title: Library Programming

KDLA Project Monitor: Polly Price

Number of Persons Served: 276

Congressional District Served: 4th

SUBGRANT INFORMATION

Library Name: Trimble County Public Library

Project Title: Connecting Trimble County to the Global Marketplace (3Fi)

Project Director: Kathy McKown

Telephone Number: 502-255-7362

Fax Number: 502-255-7491

Email: trimble.librarydirector@insightbb.com

Library Website Address: http://www.youseemore.com/trimble/

Library Address: PO Box 249, 112 Highway 42 E, Bedford, KY 40006

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 3: Library programming and services

IMLS Primary Performance Category

Provide tools for the future

IMLS Secondary Performance Category

Provide access to information, resources, and ideas

Primary Users

Adults

Seniors

Young adults

Primary Services

Continuing education for the public

Economic development

Training for the public

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To educate patrons regarding opportunities and methodologies available to start, manage, and succeed in an online, web-based business venture.

Project Activities / Methods

The Trimble County Public Library received a non-matching, competitive grant for \$8,134. Funds were used to purchase an Apple-based computer, Adobe Dreamweaver software, supplies, staff training, printing, and promotion. The library offered a series of workshops in business start-up procedure and costs; domain names, web hosting and web page design, social networking integration and strategies, and business planning and execution. Target groups included non-profit businesses, stay-at-home moms, disabled persons, the unemployed, and young adults. Classes offered included: How to Update a Website, Building a New Website for a Church, Business Start-up Concerns, Starting Website E-Commerce, One-on-One Consultation, and Library Website.

Project Outputs

- 13 classes were held, with an average of 25 attendees per class
- 276 persons attended classes

Project Outcome

The library reported that the project had positive results and increased opportunities for individuals, businesses, and non-profit organizations to have an online presence. At the end of the 12-week class series, feedback showed participants wanting more individual classes and hands-on activities. Participants reported being able to use what was covered in the series and that they had a greater understanding of designing websites. Websites were created by several churches, an art studio, and businesses.

Anecdotal Information

Kathy Brown, Accountant:

“Without that class, I would have never attempted it [setting up my own website]. I would highly recommend that class for any small business owner.”

Vickie Eldridge, Apple Tree Art Studio:

She was able to take what she learned about HTML and access the code of another party trying to hotlink her business website to inappropriate websites. She was able to report to MSN and resolve the problem. *“Without the class, I would not have had the knowledge to do this.”*

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$1,000

Project #: 3F

Project Title: Library Programming

KDLA Project Monitor: Heather Dieffenbach

Number of Persons Served: 114

Congressional District Served: 4th

SUBGRANT INFORMATION

Library Name: Trimble County Public Library

Project Title: Trimble County Young Adult History Series (3Fj)

Project Director: Kathy McKown

Telephone Number: 502-255-7362

Fax Number: 502-255-7491

Email: trimble.librarydirector@insightbb.com

Library Website Address: http://www.youseemore.com/trimble/

Library Address: PO Box 249, 112 Highway 42 E, Bedford, KY 40006

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 3: Library programming and services

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Enhance a lifetime of learning opportunities

Primary Users

Adults

Young adults and teens

Primary Services

Continuing education for the public

Training for the public

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide a series of historical programs and projects centered on Trimble County's local tobacco history to local youth and young adults.

Project Activities / Methods

The Trimble County Public Library received a non-matching, competitive grant for \$1,000. Funds were used to purchase a camcorder to document the demolition of an equity barn and the construction of a new library facility, and for speaker's fees. Several events were held:

- An archeological dig at Gatewood Plantation in Bedford, KY
- Promoting and Preserving History (James A. Ramage Civil War Museum in Fort Wright, KY)
- Voice of the Fugitive by Playwright Carridder Jones (Henry Bibb)
- Trimble County and the Underground Railroad with Diane P. Coon
- Black Patch War Hero: Kentucky's Tobacco War's (Price Hollowell)
- Behind the Scenes of Websites (document the demolition of the equity tobacco barn)

The library promoted the project through the local newspaper, radio, flyers, and notices to teachers and the local historical society. Surveys were administered to program participants.

Project Outputs

- 1 Sony Camcorder was purchased
- 6 programs were held, with 114 persons attending

Project Outcome

The library reported that the project had mixed results and attendance was not what they had hoped for. More adults attended the programs than teens. The intent of the project was to increase the knowledge and awareness of Trimble County's young adult and teen population of their county's history against the backdrop of a new library building project on the site of a historical tobacco barn. However, 98% of individuals who responded to surveys reported that the program had added to their knowledge of Trimble County history.

LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$207,191

Project #: 4A

Project Title: Continuing Education for Public Library Staff

KDLA Project Monitor: Beth Milburn

Number of Persons Served: 2,000

Congressional District Served: Statewide

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 4: Continuing education and professional support

IMLS Primary Performance Category

Enhance a lifetime of learning opportunities

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Library staff and volunteers

Primary Services

Staff development, education, and training

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide library staff and volunteers with training and continuing education opportunities that addresses the LSTA purposes.

Project Activities / Methods

KDLA employed two staff persons that planned and monitored continuing education events for public library staff. Evaluation forms were distributed at all events to collect comments on the training in general, the most beneficial aspects, and how the information gained will improve services at the library. Additionally, financial assistance for workshop registrations and library science coursework was provided, assisting public library staff with earning or renewing their public librarian certification as required by Kentucky statute. Following are examples of events held during the project period:

- Library staff completed 25 *LE@D online training* courses offered through the University of North Texas School of Library and Information Sciences.
- 25 library staff completed webinars developed by KDLA staff on iLinc
- 24 online classes provided by Lyris were attended by library staff
- 29 applications for tuition reimbursement grants were received, with 26 awarded for courses taken by full-time public library employees at American Library Association-accredited library schools
- KPLA-KDLA Staff Retreats were changed to a one day Staff's Day Out program

Project Outputs

- A total of 1,201 individuals participated in the training sessions provided
- 65 non-supervisory staff attended the Staff's Day Out program
- 1,136 public library staff took advantage of online continuing education courses provided through the University of North Texas. Staff attended more than one online course
- The library school tuition program benefited 22 individuals from 9 public libraries, exceeding the target of 20 individuals
- The KDLA Continuing Education Calendar was visited 6,947 times, an increase of 4.4% over FY2009

Project Outcome

Continuing education for full-time public library staff is required by Kentucky Statute to obtain and maintain certification. Through this project, KDLA assists library staff in fulfilling this requirement. Professional training opportunities for librarians and staff are provided free of charge to the individuals. By serving the educational needs of library staff in Kentucky, high quality library services and programs are available to all citizens.

The educational opportunities provided during the project year provided library staff with increased skills and knowledge to improve library services in the areas of outreach, online database use, reference and research, emerging technologies, collection management and access, and children and youth initiatives. As a result of training, 95% of library staff indicated that they feel more confident in their specific library role, 93% reported that the training they received helped them provide better service to their libraries, 79% indicated that they were able to make improvements to existing library programs and services, and 23% reported that new programs and services were started.

KDLA gathers statistics on the state fiscal year. There was an increase of 9.3% in full time eligible library staff with MLS degrees over FY09. In addition, a total of 260 library staff members earned or renewed their 5-year certificate, bringing the total number of active certified professional librarians, paraprofessional, and other staff in Kentucky to 1,179.

Information about changes, resulting from the training and continuing education opportunities available was mainly documented in anecdotal responses provided on evaluation forms distributed at each event and follow-up surveys distributed at the end of the fiscal year.

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LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$29,399

Project #: 4B

Project Title: Continuing Education for KDLA Staff

KDLA Project Monitor: Beth Milburn

Number of Persons Served: 100

Congressional District Served: Statewide

LSTA Purpose

Services for lifelong learning

State Five-Year Plan

Goal 4: Continuing education and professional development

IMLS Primary Performance Category

Provide access to information, resources, and ideas

IMLS Secondary Performance Category

Provide tools for the future

Primary Users

Adults

Primary Services

Staff development, education, and training

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide opportunities for training, continuing education, seminars, and higher education to assist KDLA staff in improving their skills and knowledge in order to more effectively assist patrons and libraries in meeting their needs.

Project Activities / Methods

KDLA employees were encouraged to participate in training and continuing education appropriate to their job duties and consistent with the department's mission. This project also supported staff attendance at library and library related conferences.

One source for training was the Kentucky Governmental Services Center (GSC). GSC offered workshops and class instruction quarterly on a variety of topics. Classes were provided on-site at the State Library, at various locations throughout the state, and online. Self-instruction opportunities were available at the State Library in various formats, including video, CD, DVD, hardcopy books, and online. College courses were supported through payment of tuition and books. This project also provided programs and speakers for on-site training organized by KDLA staff.

Continuing education activities included attending several conferences and trainings:

- 2009 Kentucky Library Association/Kentucky School Media Association Joint Conference
- 2009 McConnell Literature Conference
- Federation of Genealogical Societies Conference
- Kentucky Public Library Association/Kentucky Library Trustees Round Table Conference
- NLS for the Blind & Physically Handicapped Conference
- eBooks: Libraries at the Tipping Point
- ALSC: Out of the World Youth Programming
- Fundamentals of Collection Development and Management
- Trendy Topics 2010: Ebooks and Audiobooks
- Rockhurst: Adobe Creative Suite
- KY Voyager Users Group
- MLS classes at the University of Kentucky

Project Outputs

KDLA utilized a statewide training database to record completed training and continuing education activities of all employees. A compiled report from the training database for the project period revealed that 31 individuals participated in 50 training events.

Project Outcome

The project resulted in a better-trained and mature workforce with the skills and confidence necessary to maintain the highest level of service to all types of libraries and other users of library and information services. Trained employees provided efficient customer service and effectively handled customers' concerns. In addition, on-going training allowed staff to remain abreast of new and emerging technologies, enabling them to advise Kentucky's libraries in this area.

Anecdotal Information

Federation of Genealogical Societies

“Attending the Federation of Genealogical Societies annual conference allowed me to connect with members of the U.S. genealogical community and share KDLA’s resources with them. While assisting with reference services focusing on Kentucky, I was able to educate conference attendees on the services KDLA provides and distribute information about other Kentucky archival repositories and library collections. This helped to build relationships with researchers around the country, and also resulted in several of them visiting KDLA.”

“This event furthered my understanding of the types of resources genealogical researchers, one of our major user groups, rely on when conducting research at KDLA and other institutions. It also encouraged me to continue reaching out to the genealogical community to inform them about our services and collections.”

McConnell Conference

“This conference helped me to identify new books for children and teens that I wasn’t aware of. I also got to network with my colleagues. I am more knowledgeable about the award-winning books published over the past year.”

Young Adult Literature 2.0

“This webinar introduced me to many different ways to use social media and Web 2.0 tools to connect teens with books and libraries. I will use the information I learned here to train other librarians in using Web 2.0 tools with teens and tweens”.

Out of This World Youth Programming

“This class gave me a lot of new ideas for children’s programming. I also got to see how an online class for professional development can work. This will help me if we begin to offer this format of training. I will pass on the programming ideas to other librarians.”

Children’s Literature

“At the time I took Children’s Literature I was in charge of the preschool/teen thematic kits and Text Express book discussion kits. I knew nothing about Children’s literature so felt that I could not do a very good job with putting these kits together. The course gave me a basic understanding of children’s literature and also helped tremendously with current trends in children’s lit and authors, both classic & new. With this course, I felt that I had a better understanding of what I needed to look for when evaluating titles for thematic kits & book discussion kits. I didn’t get to apply it for very long because soon we had Heather & thank goodness!!”

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LSTA ANNUAL PROJECT REPORT
KENTUCKY DEPARTMENT FOR LIBRARIES AND ARCHIVES
FY 2010

Funds Awarded: \$47,713

Project #: ADM

Project Title: LSTA Administration

KDLA Project Monitor: Nicole Bryan

Start Date: 10/01/09

End Date: 09/30/10

Project Purpose

To provide for the administration of LSTA funds. The project provides support, tools, and assistance to library staff for the effective use of funds to enhance library and information services to the citizens of the Commonwealth.

Project Activities / Methods

Support for the management and administration of the LSTA Five Year Plan was provided through this project. Funds provided supplies and resources to effectively administer and supervise programs under the Act, and supported the salaries for 2 KDLA staff, including the salary of 1 staff member. Funds also supported the activities of the State Advisory Council on Libraries which provides technical assistance and advice on the State Plan direction and evaluation of LSTA funded activities.

The State Library complies with the Federal share and maintenance of effort levels described in SEC. 223 of the Library Services and Technology Act and does not use more than 4% of its allotted funds on administrative costs for this program.

Project Outputs

KDLA administered both statewide projects and subgrants to individual libraries. Administrative funds were used to support operating expenses and support staff to sufficiently administer the statewide program, State Advisory Council activities, and statewide planning and evaluation.

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2010 LSTA Expenditures by Project

Project #	Project Name	Funds Expended
1B	Kentucky Guide Program	57,910.24
1C	Digitization Project	22,344.81
1D	Collection Access and Management	273,464.99
1E	State Library User Services	146,055.98
1F	Support for Library Consortia	526,102.15
1F-B	Support for Library Consortia: Virtual Reference Project	87,500.00
2B	Library Technology	202,140.51
2E	Information Technology Infrastructure Support	237,210.14
2F	Telecommunication Services Support	22,794.51
3B	Kentucky Regional Talking Book Library (KTBL)	455,801.81
3C	Children and Young Adult Programming	127,558.46
3D	Adult Programs Support	54,334.00
3E	Library Outreach Support	20,000.00
3F	Library Programming	42,520.00
4A	Continuing Education for Public Library Staff	207,191.40
4B	Continuing Education for KDLA Staff	29,398.66
ADM	LSTA Administration	47,713.34
	Total Expenditures	\$ 2,560,041.00