

Recommended Resource List: Problem Solving and Decision Making

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Audiobooks

Kahneman, Daniel. **Thinking, Fast and Slow**. Westminster, MD: Books on Tape, 2011. Call number: [SR 153.42 Kahn](#)

Miller, John G. **QBQ! the Question behind the Question**. New York: Penguin Audio, 2004. Call number: [SR CD 153.83 Mill](#)

Books

Autry, James A. **The Book of Hard Choices: How to Make the Right Decisions at Work and Keep Your self-respect**. New York: Morgan Road Books, 2006. Call number: [650.13 Autr](#)

Bennett, Mark D. **A Field Guide to Good Decisions: Values in Action**. Westport, CT: Praeger, 2006. Call number: [153.83 Benn](#)

Covey, Stephen R. **The 3rd Alternative: Solving Life's Most Difficult Problems**. New York: Free Press, 2011. Call number: [158.Cove](#)

Dawson, Roger. **Secrets of Power Problem Solving (ebook)**. Pompton Plains, NJ: Career Press, 2011. [Download from Kentucky Libraries Unbound](#)

Gladwell, Malcolm. **Blink: the Power of Thinking without Thinking**. New York: Little, Brown and Co., 2005. Call number: [153.44 Glad](#)

Golden, Bernard. **Unlock Your Creative Genius**. Amherst, NY: Prometheus Books, 2007. Call number: [153.35 Gold](#)

Hanson, Mirja P. **Clues to Achieving Consensus: a Leader's Guide to Navigating Collaborative Problem Solving**. Lanham, MD: Rowman & Littlefield Education, 2005. Call number: [658.4036 Han](#)

Higgins, James M. **101 Creative Problem Solving Techniques: the Handbook of New Ideas for Business**. Winter Park, FL: New Management Pub. Co., 2006. Call number: [658.403 Higg](#)

Kaner, Sam. **Facilitator's Guide to Participatory Decision-Making**. 2nd ed. San Francisco: Pfeiffer Wiley, 2007. Call number: [658.4036 Kane](#)

Kemp, Jana M. **Moving out of the Box: Tools for Team Decision Making**. Westport, CT: Praeger, 2008. Call number: [658.4036 Kemp](#)

Kopeikina, Luda. **The Right Decision Every Time: How to Reach Perfect Clarity on Tough Decisions**. Upper Saddle River, NJ: Pearson/Prentice Hall, 2005. Call number: [658.403 Kope](#)

Michalko, Michael. **Thinkertoys: a Handbook of Creative-thinking Techniques**. 2nd ed. Berkeley: Ten Speed Press, 2006. Call number: [650.1 Mich](#)

Miller, John G. **Flipping the Switch: Unleash the Power of Personal Accountability Using the QBQ!** New York: G.P. Putnam's Sons, 2006. Call number: [153.83 Mill](#)

Neilson, Gary L. **Results: Keep What's Good, Fix What's Wrong, and Unlock Great Performance**. New York: Crown Business, 2005. Call number: [658.406 Neil](#)

Tague, Nancy R. **The Quality Toolbox**. 2nd ed. Milwaukee, WI: ASQ Quality Press, 2005. Call number: [658.4036 Tagu](#)

VanGundy, Arthur B. **101 Activities for Teaching Creativity and Problem Solving**. San Francisco: Pfeiffer, 2005. Call number: [153.43 VanG](#)

Wise Decision-making in Uncertain Times: Using Nonprofit Resources Effectively.

New York: Foundation Center, 2006. Call number: 658.048 Wise

Videos/DVDs

The Abilene Paradox (2nd ed.) 24 min. CRM Learning, 2002. Videocassette and DVD. Call number: VC DV 658.4036 Abil

Fish! for Leaders! Play. 9 min. Charthouse Learning, 2010. DVD. Call number: VC DV 658.4 Fish5

How Do You Put a Giraffe into a Refrigerator? 11 min. Advanced Knowledge, 2002. Videocassette. Call number: VC 153.43 How

Websites

<http://managementhelp.org/personalproductivity/problem-solving.htm>

Problem Solving and Decision Making of the Free Management Library provides information on these topics in the areas of general guidelines, methods and tools and resources.