

Recommended Resource List: Assessing Organizational Performance

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Audiobooks

Charan, Ram. **Profitable Growth Is Everyone's Business [10 Tools You Can Use Monday Morning]**. Santa Ana, CA: Books on Tape, 2004. Call number: [SR CD 658.4063 Char](#)

Covey, Stephen R. **The 7 Habits for Managers: Managing Yourself, Leading Others, Unleashing Potential**. Grand Haven, MI: Brilliance Audio, 2006. Call number: [SR 658.4 Cove](#)

Books

Building More Effective Organizations. Cambridge, UK; New York: Cambridge University Press, 2008. Call number: [658.3 Buil](#)

Carlson, Curtis Ray. **Innovation: the Five Disciplines for Creating What Customers Want**. New York: Crown Business, 2006. Call number: [658.4063 Carl](#)

Eppler, Mark. **Management Mess-ups: 57 Pitfalls You Can Avoid (and Stories of Those Who Didn't)**. Rev. ed. Franklin Lakes, NJ: Career Press, 2006. Call Number: [658.4 Eppl](#)

Finkelstein, Sydney. **Breakout Strategy: Meeting the Challenge of Double-digit Growth**. New York: McGraw-Hill, 2007. Call number: [658.4012 Fink](#)

Giannetto, David F. **The Performance Power Grid: the Proven Method to Create and Sustain Superior Organizational Performance**. Hoboken, NJ: Wiley, 2007. Call number: [658.401 Gian](#)

Gongwer, Todd G. **Lead-- for God's Sake!** Carol Stream, IL: Tyndale House Pub., 2010. Call number: [658.4092 Gong](#)

Harvard Business Review on the High-performance Organization. Boston: Harvard Business School Press, 2006. Call number: [658.401 Harv](#)

Hoyle, David. **ISO 9000 Quality Systems Handbook**. 5th ed. Boston: Butterworth-Heinemann, 2006. Call number: [658.562 Hoyl](#)

Izzo, John. **Stepping Up: How Taking Responsibility Changes Everything (ebook)**. San Francisco: Berrett-Koehler Publishers, 2012. [Download from Kentucky Libraries Unbound](#)

Neilson, Gary L. **Results: Keep What's Good, Fix What's Wrong, and Unlock Great Performance**. New York: Crown Business, 2005. Call number: [658.406 Neil](#)

Niven, Paul R. **Balanced Scorecard Step-by-step: Maximizing Performance and Maintaining Results**. 2nd ed. Hoboken, NJ: Wiley, 2006. Call number: [658.4013 Nive](#)

Pennington, Randy. **Results Rule! Build a Culture That Blows the Competition Away**. Hoboken, NJ: John Wiley & Sons, 2006. Call number: [658.401 Penn](#)

Robinson, Alan. **Ideas Are Free: How the Idea Revolution Is Liberating People and Transforming Organizations**. San Francisco: Berrett-Koehler, 2006. Call number: [658.314 Robi](#)

Samuel, Mark. **Creating the Accountable Organization: Practical Guide to Performance Execution**. Katonah, NY: Xephor Press, 2006. Call number: [658.402 Samu](#)

Schaffer, Robert H. **Rapid Results! How 100-day Projects Build the Capacity for Large-scale Change**. San Francisco: Jossey-Bass, 2005. Call number: [658.406 Scha](#)

Silverman, Lori L. **Wake Me Up When the Data Is Over: How Organizations Use Stories to Drive Results**. San Francisco: Jossey-Bass, 2006. Call number: [658.45 Silv](#)

Tracy, Brian. **Full Engagement! Inspire, Motivate, and Bring Out the Best in Your People.** New York: American Management Association, 2011. Call number: 658.314 Trac

Videos/DVDs

Accountability That Works! 48 min. CRM Learning, 2003. DVD. Call number: DV 658.402 Acco

Websites

<http://managementhelp.org/organizationalperformance/index.htm>

Organizational Performance Management of the Free Management Library provides information on the overall activities involved in organizational performance management. This information is assembled by Carter McNamara, PhD for The Management Assistance Program for Nonprofits (St. Paul, MN).